



Cashier's Check

Notice to Purchaser - In the event this check is lost, misplaced or stolen, a sworn statement and 90-day waiting period will be required prior to replacement. This check should be negotiated within 90 days.

Banking Center 6300 AVE 6 INDIAN SCHOOL ROAD

Date AUGUST 16, 2013

RAYMOND BALLIN

Remitter (Purchased By)

\$ **4000.00**

03-14-3774B 09-2005

Pay **FOUR THOUSAND DOLLARS AND 00 CENTS**
To The Order Of **DONALD LIBBY**

Bank of America, N.A.
Phoenix, AZ

VOID AFTER 90 DAYS

Non-Negotiable

Authorized Signature
Customer Copy
Retain For Your Records

Cashier's Check - Customer Copy

Void After 90 Days

NAZ

Date 12/10/13 03:19:43 PM

DYSART & CAMELBACK



Pay
To The Order Of DONALD LIBBY

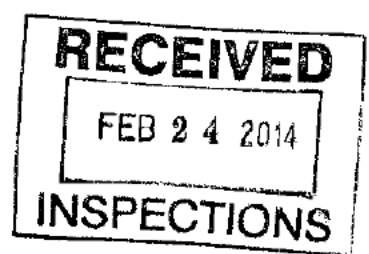
***\$1,200.00

Not-Negotiable

Customer Copy
Retain for your Records

Remitter (Purchased By): RAYMOND BALLIN

Bank of America, N.A.
PHOENIX, AZ



Bank of America

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FEB 24 2014

INSPECTIONS

Regular Savings Account Activity

Balance Summary: (available as of today 02/20/2014)
View: today 02/20/2014

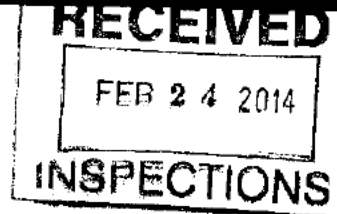
All Transactions

Date	Description	Status	\$Amount	\$Available Balance
Amount included in Available Balance				
12/13/2013			1.21	6,109.19
12/11/2013	KEEP THE SERVICE EFFECTIVE 12/10			
12/10/2013	Check <i>Cashiers Check</i>	C	-200.00	6,107.29
12/10/2013	Check <i>#</i>	C	-1,000.00	6,307.29
12/10/2013			1.64	7,307.29
12/09/2013				
12/06/2013				
12/05/2013				
12/04/2013				
12/03/2013				
12/02/2013				
11/27/2013				
11/26/2013				
11/25/2013				
11/21/2013				
11/20/2013				
11/20/2013				

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Date	Description	INSPECTIONS	Status	\$Amount	\$Available Balance
11/19/2013	[REDACTED]	12	C	1.38	[REDACTED]
11/18/2013	[REDACTED]	12	C	2.37	[REDACTED]
11/15/2013	[REDACTED]	12	C	0.87	[REDACTED]
11/14/2013	[REDACTED]	12	C	0.80	[REDACTED]
11/13/2013	[REDACTED]	12	C	2.11	[REDACTED]
11/12/2013	[REDACTED]	WITHDRWL	C	-20.00	[REDACTED]
11/08/2013	[REDACTED]	12	C	0.28	[REDACTED]
11/07/2013	[REDACTED]	12	C	0.34	[REDACTED]
11/05/2013	[REDACTED]	2	C	0.20	[REDACTED]
11/01/2013	[REDACTED]	17912	C	-128.91	[REDACTED]
11/01/2013	[REDACTED]	2	C	0.94	[REDACTED]
10/31/2013	[REDACTED]	2	C	0.81	[REDACTED]
10/30/2013	[REDACTED]	2	C	0.54	[REDACTED]
10/29/2013	[REDACTED]	2	C	2.69	[REDACTED]
10/28/2013	[REDACTED]	2	C	0.88	[REDACTED]
10/25/2013	[REDACTED]	2	C	0.81	[REDACTED]
10/24/2013	[REDACTED]	2	C	0.90	[REDACTED]
10/23/2013	[REDACTED]		C	0.09	[REDACTED]
10/23/2013	[REDACTED]	2	C	0.41	[REDACTED]
10/22/2013	[REDACTED]	2	C	0.84	[REDACTED]

Bank of America **Regular Savings - [REDACTED] Account Activity**Balance Summary [REDACTED] (available as of today 02/20/2014)
View: today 02/20/2014**All Transactions**

Date	Description	Status	\$Amount	\$Available Balance
Amount included in Available Balance				
10/01/2013	[REDACTED]	C	0.18	[REDACTED]
09/30/2013	[REDACTED]	C	2.72	[REDACTED]
09/27/2013	[REDACTED]	C	-1,000.00	[REDACTED]
09/27/2013	[REDACTED]	C	0.32	[REDACTED]
09/26/2013	[REDACTED] HDRWL	C	-100.00	[REDACTED]
09/26/2013	[REDACTED]	C	0.69	[REDACTED]
09/25/2013	[REDACTED]	C	0.08	[REDACTED]
09/24/2013	[REDACTED]	C	2.28	[REDACTED]
09/23/2013	[REDACTED]	C	1.42	[REDACTED]

Statement as of 09/21/2013

09/20/2013	[REDACTED]	C	0.12	[REDACTED]
09/19/2013	[REDACTED]	C	0.40	[REDACTED]
09/18/2013	[REDACTED]	C	0.79	[REDACTED]
09/17/2013	[REDACTED]	C	1.79	[REDACTED]
09/16/2013	[REDACTED]	C	0.30	[REDACTED]
09/13/2013	[REDACTED]	C	0.98	[REDACTED]
09/12/2013	[REDACTED]	C	-2.00	[REDACTED]

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Date	Description	INSPECTIONS	\$Amount	\$Available Balance
09/12/2013	[REDACTED]	C	[REDACTED]	[REDACTED]
09/12/2013	[REDACTED]	C	[REDACTED]	[REDACTED]
09/11/2013	[REDACTED]	C	[REDACTED]	[REDACTED]
09/10/2013	[REDACTED]	C	[REDACTED]	[REDACTED]
09/09/2013	AZ TLR cash withdrawal from SAV 2677 Banking Ctr DYSART & CAMELBACK... <i>text for A/C</i>	C	-1,140.00	[REDACTED]
09/09/2013	[REDACTED]	C	1,000.00	[REDACTED]
09/09/2013	[REDACTED]	C	3.12	[REDACTED]
09/06/2013	[REDACTED]	C	-1,000.00	[REDACTED]
09/06/2013	[REDACTED]	C	1.65	[REDACTED]
09/05/2013	BKOFAMERICA ATM 09/05 #000006934 WITHDRWL ESTRELLA PARKWAY GOODYEAR AZ <i>text for shower door</i>	C	-300.00	[REDACTED]
09/05/2013	[REDACTED]	C	-1,600.00	[REDACTED]
09/04/2013	[REDACTED]	C	3.93	[REDACTED]
09/03/2013	[REDACTED]	C	0.30	[REDACTED]
08/30/2013	[REDACTED]	C	0.14	[REDACTED]
08/28/2013	[REDACTED]	C	-2.00	[REDACTED]
08/28/2013	WELLS FARGO BN 08/28 #000852373 WITHDRWL 55TH&NORTHERN GLENDALE AZ <i>text for fridge not full amount</i>	C	-303.00	15,651.58
08/28/2013	[REDACTED]	C	1.41	[REDACTED]
08/27/2013	[REDACTED]	C	-3,545.05	[REDACTED]
08/27/2013	[REDACTED]	C	3.15	[REDACTED]

Date	Description	Status	\$Amount	\$Available Balance
10/18/2013	[REDACTED]	C	-500.00	[REDACTED]
10/17/2013	[REDACTED]	C	-1,151.14	[REDACTED]
10/17/2013	[REDACTED]	C	1.22	[REDACTED]
10/16/2013	[REDACTED]	C	-2,000.00	[REDACTED]
10/16/2013	[REDACTED]	C	0.70	1
10/15/2013	[REDACTED]	C	2.50	1
10/11/2013	[REDACTED]	C	1.01	1
10/10/2013	[REDACTED]	C	1.80	1
10/09/2013	[REDACTED]	C	0.79	1
10/08/2013	[REDACTED]	C	4.14	1
10/07/2013	[REDACTED]	C	0.31	1
10/04/2013	[REDACTED]	C	0.04	[REDACTED]
10/02/2013	[REDACTED]	C	0.50	[REDACTED]

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INSPECTIONS



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FEB 24 2014

INSPECTIONS

Regular Savings - [REDACTED] Account Activity

Balance Summary: [REDACTED] (available as of today 02/20/2014)
View: today 02/20/2014

All Transactions

Date	Description	Status	\$Amount	\$Available Balance
Statement as of 09/21/2013				
08/06/2013	[REDACTED]	C	4.31	[REDACTED]
08/05/2013	[REDACTED]	C	-1,000.00	[REDACTED]
08/02/2013	[REDACTED]	C	-48.91	[REDACTED]
08/02/2013	[REDACTED]	C	0.15	[REDACTED]
08/01/2013	AZ TLR cash withdrawal from SAV 2677 Banking Ctr ESTRELLA PARKWAY & VAN B... <i>text for file</i>	C	-1,300.00	[REDACTED]
08/01/2013	[REDACTED]	C	0.84	[REDACTED]
07/31/2013	[REDACTED]	C	-160.00	[REDACTED]
07/30/2013	[REDACTED]	C	1.86	[REDACTED]
07/29/2013	[REDACTED]	C	-365.00	[REDACTED]
07/29/2013	[REDACTED]	C	1,800.00	[REDACTED]
07/29/2013	[REDACTED]	C	1.21	[REDACTED]
07/26/2013	[REDACTED]	C	0.66	[REDACTED]
07/24/2013	[REDACTED]	C	0.59	[REDACTED]
07/23/2013	[REDACTED]	C	0.21	[REDACTED]
07/23/2013	[REDACTED]	C	0.63	[REDACTED]
07/22/2013	[REDACTED]	C	2.38	[REDACTED]
07/18/2013	[REDACTED]	C	0.79	[REDACTED]

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Date	Description	INSPECTIONS	Status	\$Amount	\$Available Balance
07/17/2013	[REDACTED]		C	0.25	[REDACTED]
07/16/2013	[REDACTED]		C	0.24	[REDACTED]
07/15/2013	[REDACTED]		C	1,000.00	[REDACTED]
07/12/2013	[REDACTED]		C	1.78	[REDACTED]
07/11/2013	[REDACTED]		C	1.59	[REDACTED]
07/09/2013	[REDACTED]		C	2.64	[REDACTED]
07/08/2013	[REDACTED]		C	0.94	[REDACTED]
06/28/2013	[REDACTED]		C	0.56	[REDACTED]
06/24/2013	[REDACTED]		C	0.37	[REDACTED]
06/21/2013	[REDACTED]		C	0.55	[REDACTED]

Statement as of 06/21/2013

06/20/2013	[REDACTED]		C	0.18	[REDACTED]
06/18/2013	[REDACTED]		C	0.83	[REDACTED]
06/17/2013	[REDACTED]		C	700.00	[REDACTED]
06/17/2013	[REDACTED]		C	0.91	[REDACTED]
06/14/2013	[REDACTED]		C	0.56	[REDACTED]
06/11/2013	[REDACTED]		C	0.98	[REDACTED]
06/10/2013	[REDACTED]		C	0.98	[REDACTED]
06/04/2013	[REDACTED]		C	0.83	[REDACTED]
06/03/2013	[REDACTED]		C	1,000.00	[REDACTED]

Date	Description	Status	\$Amount	\$Available Balance
05/31/2013	[REDACTED]	2 C	0.64	[REDACTED]
05/30/2013	[REDACTED]	2 C	0.38	[REDACTED]
05/29/2013	[REDACTED]	2 C	3.01	[REDACTED]
05/28/2013	[REDACTED]	2 C	0.14	[REDACTED]
05/24/2013	[REDACTED]	C	1.21	[REDACTED]
05/23/2013	[REDACTED]	C	0.23	[REDACTED]
05/22/2013	[REDACTED]	C	0.17	[REDACTED]
05/22/2013	[REDACTED]	C	0.77	[REDACTED]
05/21/2013	[REDACTED]	C	500.00	[REDACTED]
05/21/2013	[REDACTED]	C	2.55	[REDACTED]
05/15/2013	[REDACTED]	C	0.09	[REDACTED]
05/10/2013	[REDACTED]	C	0.73	[REDACTED]
05/08/2013	[REDACTED]	C	0.98	[REDACTED]
05/07/2013	[REDACTED]	C	0.80	[REDACTED]

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INSPECTIONS



Payment Due Date **January 09, 2014**
 Minimum Payment Due [REDACTED]
 Previous Balance [REDACTED]
 Statement Balance [REDACTED]

Customer News

ANNUAL PRIVACY POLICY

Our Annual Privacy Policy is enclosed for your review. You have the opportunity to choose how your personal information may be shared. Our Privacy Policy gives you the facts about:

- How we collect, share, and protect your personal information
- The types of personal information which we collect and share
- What specific information you can limit us from sharing with others
- How you can contact us to limit data sharing

From time to time, we may deliver offers for quality financial products and services that could be of interest to you. As you consider your privacy options, please understand that your decisions could affect the types of offers that are made available to you.

Barclaycard Rewards® World MasterCard® Statement

Primary Account Number Ending in [REDACTED]
 Statement Billing Period: 11/13/13 - 12/12/13

Page 1 of 5
 Questions? Call 1-866-928-8598
 www.BarclaycardUS.com

Account Summary

Minimum Payment Due	[REDACTED]
Payment Due Date	[REDACTED]
Statement End Date	[REDACTED]
Revolving Line	\$ [REDACTED]
Available Revolving Line	\$ [REDACTED]
Cash Credit Line	\$ [REDACTED]
Available Cash Line	\$ [REDACTED]
Past Due Amount	[REDACTED]
Overlimit Amount	[REDACTED]

Activity Summary

Previous Balance	[REDACTED]
- Payments	[REDACTED]
+ Purchases	\$ [REDACTED]
- Other Credits	[REDACTED]
+ Balance Transfers	[REDACTED]
+ Cash Advances	[REDACTED]
+ Fees Charged	[REDACTED]
+ Interest Charged	[REDACTED]
Statement Balance	\$ [REDACTED]

Payment Information

Statement Balance	\$3,066.31
Minimum Payment Due	\$32.64
Payment Due Date	1/9/2014

Late Payment Warning: If we do not receive your minimum payment by the date listed above, you may have to pay a late fee of up to \$35.00 and your APRs may be increased up to the Penalty APR of 30.24%.

Minimum Payment Warning: If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For example:

If you make no additional charges using this card and each month you pay...	You will pay off the balance shown on this statement in about...	And you will end up paying an estimated total of...
Only the minimum payment	16 years	[REDACTED]
\$109.00	3 years	[REDACTED]

If you would like information about credit counseling services, please call 1-800-570-1403.

* Repayment information is based on your account activity and the APRs on your account as of the closing date of this statement. Account activity after the closing date is not reflected. To view your most recent transaction activity online, go to www.BarclaycardUS.com.

Detach here. Please make checks payable to "Card Services" and include this payment coupon in the enclosed envelope. Please allow 7-10 days for U.S. Postal Service delivery.

Payment Coupon

Make payments online at www.BarclaycardUS.com

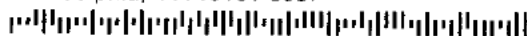
Check for address change. Complete form on the back.

Amount Enclosed: \$ [REDACTED]

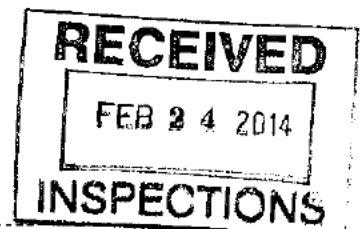
Account Number	[REDACTED]
Minimum Payment Due	[REDACTED]
Statement Balance	[REDACTED]
Payment Due Date	[REDACTED]



Card Services
 P.O. Box 13337
 Philadelphia, PA 19101-3337



----- manifest line -----
 RAYMOND BALLUN JR
 [REDACTED]



514887505286192600003264003066313

108623 1/5

9/11



Interest Charge Calculation - 30 Days in Billing Cycle

	Promotional Rate End Date	Balance Subject to Interest Rate	ANNUAL PERCENTAGE RATE (APR)	Interest Charge
Purchases				
Current Purchases				
Balance Transfers				
Current Balance Transfers/Checks				
Balance Transfer/Check Incentive				
Balance Transfer/Check Incentive				
Cash Advances				
Current Cash Advance				
Total				

Your Annual Percentage Rate (APR) is the annual interest rate on your account. (v)=Variable Rate

109023 3/0

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INSPECTIONS



YOUR EXCLUSIVE BALANCE TRANSFER OPPORTUNITY

You have a promotional APR balance transfer offer waiting for you - log on to www.BarclaycardUS.com or call 1-866-928-8598 by February 3, 2014 to learn more.

REWARD YOURSELF

Use your Barclaycard Rewards Credit Card to treat yourself to something special when you're out shopping for everyone else on your list. Remember, you automatically earn Points with every purchase you make.

GET CONNECTED

Visit www.BarclaycardUS.com to get up to date account activity, download transactions, make payments and transfer balances 24 hours a day, 7 days a week.

Reward Summary

Beginning points balance	+	
Points earned on your everyday spend category this period	+	
Points earned on other activity	+	
Bonus points	+	
Barclaycard Rewards Boost	+	
Adjustments	+	
Total Points earned this period	+	
Points redeemed this month	+	
Ending points balance	=	

Activity for RAYMOND BALLIN JR - card ending in 1926

Payments				Amount
Trans Date	Posting Date	Transaction Description		
11/25	11/25	PAYMENT RECVD CHECKFREE		-\$405.00
Total Payment Activity				-\$405.00
Purchases				
11/13	11/15			
11/14	11/15			
11/19	11/20			
11/21	11/25			
11/24	11/25			
11/26	11/29			
11/29	12/02			
11/29	12/02			
12/02	12/03			
12/04	12/05			
12/04	12/06			
12/07	12/09			
12/11	12/12			
12/11	12/12			
Total Purchase Activity				\$2,181.83
Balance Transfers and Cash				
11/25	11/25	CONVENIENCECHECK 08764 00910122231		\$250.00
11/25	11/25	CONVENIENCECHECK 08765 00910122708		\$600.00
Total Balance Transfer & Cash Activity				\$850.00

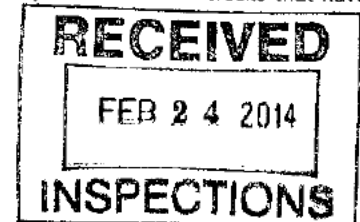
Summary of Fees and Interest

Fees Charged				Amount
Trans Date	Posting Date	Transaction Description		
11/25	11/25	BALANCE TRANSFER FEE		
11/25	11/25	BALANCE TRANSFER FEE		
Total Fees for this Period				
Interest Charged				
Trans Date	Posting Date	Transaction Description		
12/12	12/12	INTERESTCHARGE ON BALANCE TRANSFERS		
Total Interest for this Period				

Year-to-Date Summary of Fees and Interest Charged*

Total Fees charged in 2013	\$36.00	Total Interest charged in 2013	
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*This Year-to-Date Summary reflects the Fees and Interest charged on billing statements with closing dates in 2013. The Summary does not reflect any fees or interest adjustments and/or credits that have been made.



110823 2/5



REGISTRAR of CONTRACTORS STATE of ARIZONA



1700 W. Washington St. Suite 105 • Phoenix, AZ 85007-2812 • 602-542-1525 • AZ Toll Free 1-877-692-9762 • Fax 602-542-1599

Janice Brewer, *Governor*

William A. Mundell, *Director*

A F F I D A V I T

STATE OF ARIZONA)
)ss
COUNTY OF MARICOPA)

JOHN DEMPSEY, being duly sworn upon his oath deposes and says:

That he is the duly appointed CHIEF OF INVESTIGATIONS for the Registrar of Contractors for the State of Arizona and that Jeff Helter #149 is a current employee of this agency and a custodian of the records, and as such, is authorized to search the files of this agency and to execute the attached affidavit and/or certification.

That the attached document bears the true and genuine signature of the employee whose name appears thereon.

WITNESS MY HAND AND SEAL OF THIS OFFICE this 26th Day of November 2014

JOHN DEMPSEY
Chief of Investigations
Arizona State Registrar of Contractors

Subscribed and sworn to before me this

26th Day of November 2014

NOTARY PUBLIC

My Commission Expires



REGISTRAR of CONTRACTORS STATE of ARIZONA



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Janice Brewer, *Governor*

William A. Mundell, *Director*

A F F I D A V I T

STATE OF ARIZONA)
)ss
COUNTY OF MARICOPA)

Jeff Helter #149 being first duly sworn upon his oath deposes and says:

That he is an employee of the Registrar of Contractors and is one of the custodians of the records of this department.

That he has made a diligent search of the records of this department which disclosed the following:

That there is no record of any other inactive license, active license nor pending application for:

Donald Libby
Dba Poison Tile

WITNESS my hand this 26th Day of November 2014.

Subscribed and sworn to before me this 26th Day of November 2014.

_____ My commission expires: _____
NOTARY PUBLIC



REGISTRAR of CONTRACTORS STATE of ARIZONA



1700 W. Washington St. Suite 105 • Phoenix, AZ 85007-2812 • 602-542-1525 • AZ Toll Free 1-877-692-9762 • Fax 602-542-1599

Janice Brewer, *Governor*

William A. Mundell, *Director*

Date: November 26, 2014

I, _____ on behalf of Maricopa County Attorney office, acknowledge receipt of one (1) criminal complaint and summons and/or a request for injunctive relief from Jeff Helter #149, Investigator with the Arizona Registrar of Contractors. The defendant in this case is Donald Libby. The Arizona Registrar of Contractors' complaint number is 2014-736.



REGISTRAR of CONTRACTORS STATE of ARIZONA



1700 W. Washington St. Suite 105 • Phoenix, AZ 85007-2812 • 602-542-1525 • AZ Toll Free 1-877-692-9762 • Fax 602-542-1599

Janice Brewer, *Governor*

William A. Mundell, *Director*

November 26, 2014

Raymond Ballin Jr

[REDACTED]
[REDACTED] AZ [REDACTED]

Re: Complaint No. 2014-736
Filed against Donald Libby

Dear Raymond Ballin Jr:

The above mentioned complaint is being closed/cleared for the following reason(s):

- We are sorry you were a victim of an unlicensed contractor. Your case has been investigated by this office and has been turned over to the prosecutor's office for review. After review you may be notified by the prosecutor's office of the trial date so you may appear and testify. Your appearance at the trial is especially important if you are seeking restitution for damages caused by the defendant.
- The defendant was issued a Cease and Desist Order and the case is now closed.
- The case is being closed because the Registrar of Contractors has no jurisdiction in this matter.
- The offender has been issued a Civil Citation and is being given an opportunity to obtain a contractor's license and pay a Civil Penalty.

You may have the right to file a civil complaint through the court system against this contractor. In any future construction work you might consider the use of a licensed contractor, as we have jurisdiction over the workmanship of licensed contractors.

Enclosed is a survey card regarding the service you received from the Agency. Please take a few moments to answer the questions so we may better understand the needs of our customers.

If you have any questions, please feel free to contact the undersigned investigator.

Sincerely,

/s/ Jeff Helter #149

Jeff Helter #149, Investigator
1700 W. Washington St. Ste. 105
Phoenix, AZ 85007-2812
Phone: (602) 689-4837 Fax: (602) 542-1520



Maricopa County Attorney

WILLIAM G MONTGOMERY

September 27, 2016

Agency: **AZ Registrar of Contractors Office** DR: **2014736, 2014736**

Case Agent/Officer: Jeff Helter
Badge #: 149

Defendant: Donald E Libby, II aka: Don Libby, D and Z Custom Tile, Donald Elliot Libby, Donald Elliot Libby II, Donald Elliott Libby II, Donnie Libby

County Attorney No.: 1531135 Court No.: JC2015-102139-001

Prosecutor: Prelim Bureau A County Attorney Bureau: PTD-Prelim A

RE: Final Disposition Notification

The above case has been finalized in court. The final disposition of the charges is as follows:

FINAL DISPOSITION OF FILED CHARGES:

Count 1 (32-1164A2) Contracting Without A License, a class 1 Misdemeanor **Date of Crime: 08/24/2013**

Dispo Date: 04/07/2016 **Change Of Plea, Pled Guilty As Charged**

Sentence Date: Fine:

Release Property: Yes

**As to this defendant only. Do not release any property still needed to prosecute co-defendant(s).*

Co-Defendant(s):

Complaint Form

Mail To:
Registrar of Contractors
P.O. Box 18243
Phoenix, AZ 85005-8243



REC MAILROOM ROC
2014 FEB 24 PM 1:13

2014-736

Departmental Use Only
Complaint Number

Helter

Person Making Complaint

Full Name (Last, First, Middle) <i>Ballin Raymond Jr.</i>		Business Name (if licensed contractor or supplier)	
Street Address [Redacted]		City [Redacted]	State <i>AZ</i>
[Redacted]		Zip <i>85326</i>	
Email [Redacted]		Consent to receive communications electronic with this complaint. <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
Name of Attorney (if any)			
Street Address of Attorney		City	State
Phone Number of Attorney		Zip	
Email of Attorney			

Optional Demographic Information of Person Making Complaint

Date of Birth <i>Nov. 20, 1965</i>	Gender Select <i>male</i>	Race Select <i>Hispanic</i>
---------------------------------------	------------------------------	--------------------------------

Contractor Information

Name (as shown on contract/invoice) <i>Donald Libby</i>		ROC License Number(s) (if any)	
Street Address [Redacted]		City <i>Surprise</i>	State <i>AZ</i>
[Redacted]		Zip <i>85379</i>	
Email [Redacted]		[Redacted]	

Description of Unlicensed Person

Age [Redacted]	Height [Redacted]	Weight [Redacted]	Race Select [Redacted]
-------------------	----------------------	----------------------	---------------------------

Contract/Project Information

Contract Date <i>8/24/13</i>	Date Work Started <i>8/31/13</i>	Close of Escrow (New Home) <i>8/27/13</i>	Move-In Date (New Home) <i>2/7/14</i>	Date Work Was Ceased or Was Completed <i>12/2/13</i>
Contract Amount <i>\$ 6175.00</i>	Amount Paid <i>\$ 10,050 + 1075.22</i>			
Address Where Contract Was Negotiated <i>SAME</i>		City <i>SAME</i>	State <i>SAME</i>	Zip <i>SAME</i>
Name of Construction Site Owner		Construction Site Name (if applicable)		
Phone Number of Construction Site Owner		Email of Construction Site Owner		

RECEIVED
FEB 24 2014
INSPECTIONS

Continued - Contract/Project Information

This complaint is for Abandonment Poor Work Money Dispute Other

I have contacted the contractor by Phone Email Letter NA

Have you filed a complaint in court Yes No NA If yes, provide a copy

Has any work been corrected Yes No

The contract was Written Oral

All change orders were Written Oral NA

This project was Commercial Residential On Tribal Land

This project involved New Home Remodel Repair Other

A building permit was obtained by Contractor Property Owner Building permit # _____

The contractor had # 1 employees (list names if known)


List and **briefly** describe (80 character limit each line) each complaint item (attach additional pages if necessary to further describe issues or list complaint items)

1. It took "contractor" from Aug 31 to Dec. 3 to "complete" tile floor and shower
2. Both tile floor and shower were done incorrectly, shower had to be fixed at a cost of \$600
3. Every time I was offered a deal whether it be materials or appliances, I paid for them up front, found out they were never ordered and paid for.
4. I am currently living in house with no kitchen, no air conditioning the disconnected central air conditioner and was supposed to provide new one.
5. I am positive that this is grand theft, he had no intentions of finishing project from beginning.
6. I bought ceiling fans, lighting, and plumbing for shower which was never returned to me, I think he sold and kept money.
- 7.
- 8.
- 9.

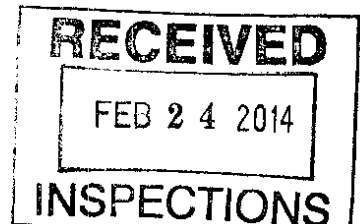
Signature

I declare under penalty of perjury that the information contained on this Complaint Form is true and correct to the best of my knowledge. I further certify that all documents attached to this complaint are true and accurate copies of the originals. I will assist in the investigation or in the prosecution of the contractor or other parties, and will, if necessary, attend hearings and testify to facts.

Printed Name
Ray Ballin

Signed


Date
2/17/14



Donnie

[REDACTED]

Surprise, Az. 85377

[REDACTED]

From: poisontile@aol.com
Subject: Home remodel
Date: August 24, 2013 at 12:41 PM
To: Rballin65@gmail.com

Ray as discussed at the house this morning.

1. Floor tile install. \$1,500
2. Carpet install. \$300
3. Paint inside of house except walls \$500
4. Install new master shower \$ 500
5. Furnish and install new cherry cabs
\$1,500
- 6 . Furnish and install black galaxy granite with under mount sink
\$1,000
7. install new baseboard. \$0
8. Furnish stainless steel appliances for kitxhen
\$875

Total \$6,175

Down needed for ordering cabs, granite, buying paint, tile for shower and appliances. \$3,500

Balance due upon completion





REGISTRAR of CONTRACTORS STATE of ARIZONA



1700 W. Washington St. Ste. 105 • Phoenix AZ 85007-2812 • 602-542-1525 • AZ Toll Free 888-271-9286 • Fax 602-542-1599

Janice Brewer, *Governor*

William A. Mundell, *Director*

March 06, 2014

Raymond Ballin Jr
[REDACTED]
Buckeye, AZ 85326-1186

Re: Complaint No. 2014-736

Dear Raymond Ballin Jr,

Your complaint regarding Donald Libby has been received and recorded under the above complaint number. A check of our records determined that Donald Libby is not licensed with the Arizona Registrar of Contractors and may have contracted with you in violation of Arizona State statutes. It is therefore necessary that I compile certain supporting documents and other material in order to proceed with this investigation. Items of evidence that I will need to present to a prosecutor before he or she will file criminal charges or to issue a civil citation are as follows:

- Copies of any proposals, contracts, or purchase orders relating to your case.
- A copy of both sides of any check(s) paid to the suspect as partial or full payment of your project.
- A copy of any other evidence of payment, such as credit card billings, if applicable.
- A copy of any business card, flyer, or other form of advertising that influenced your decision to contract with the suspect and led you to believe he or she was a duly licensed contractor in Arizona.
- Any other documents obtained by you or the suspect that are related to your construction project, such as permits, sketches, photos, etc.
- Thank you for submitting the required supporting documents needed for a successful prosecution.

Please do not send original documents. Retain original documents for your records or any future criminal or civil proceedings. If you do not have access to this information, please contact me at your earliest convenience. I will be happy to advise you in gathering sufficient documentation and in determining what is pertinent for presentation to a prosecutor. I must receive this requested information within 10 days, or will have no alternative but to close your complaint.

If I am unable to locate the suspect, or if he or she denies having contracted with you, it may be necessary for you to identify the suspect from a group of photographs. This can be done at my office, at your home, or at your place of business, whatever is most convenient for you.

If you have any questions, or wish to speak to me for any other reason relating to your case, please call me or leave a message on my voice mail at the number listed below.

Sincerely,

/s/ *Jeff Helter #149*
Jeff Helter #149, Investigator
1700 W. Washington St. Ste. 105
Phoenix, AZ 85007-2812
Phone: (602) 689-4837 Fax: (602) 542-1520



ARIZONA REGISTRAR OF CONTRACTORS



1700 W. Washington St., Suite 105 • Phoenix AZ 85007-2812 • 602-542-1525 • AZ Toll Free 877-692-9762 • Fax 602-542-1599

Donald Libby



Surprise, AZ 85379-5913



ARIZONA REGISTRAR OF CONTRACTORS



1700 W. Washington St., Suite 105 • Phoenix AZ 85007-2812 • 602-542-1525 • AZ Toll Free 877-692-9762 • Fax 602-542-1599

Notice to Recipient

Pursuant to **Arizona Revised Statutes § 32-1166**, you have been issued a cease and desist order or a cease and desist order and civil citation for violation(s) of **A.R.S. § 32-1151**, Contracting Without a License, and/or **A.R.S. § 32-1165**, Advertising Without a License.

If you received just a cease and desist order and wish to appeal such decision, see the Request a Hearing section below. If you received a cease and desist order and civil citation, you have three possible actions you may take in response: (a) pay the civil penalty assessed by the citation, (b) obtain a contractor's license and pay a potentially reduced civil penalty, or (c) request a hearing to dispute the order. Failure to comply with the provisions of the order may result in further civil or criminal action against you, including, but not limited to, collection activities by the office of the Attorney General of Arizona.

Pay the Civil Penalty:

The civil penalty is payable either in person at the Registrar's office at 1700 West Washington Street, Suite 105, Phoenix, Arizona 85007, or by mail to P.O. Box 6748, Phoenix, Arizona 85005-6748. Mailed payments must be in the form of a cashier's check or money order payable to the Registrar of Contractors. **Do not mail cash.**

Obtain a Contractor's License:

A.R.S. § 32-1166.07 allows the registrar to waive a portion of the civil penalty if the person against whom the civil penalty is assessed completes all of the requirements for, and is issued, a contractor's license. To obtain a license the person must meet all the qualifications for a license (*see* A.R.S. § 32-1122) and remedy any loss or damage caused to the public by the violator's activity. Additionally, pursuant to A.R.S. § 32-1123 the person must not have bid on a project with an aggregate worth of \$20,000 or more within the past year.

Request a Hearing:

The action taken in this matter is an "appealable agency action" pursuant to A.R.S. § 41-1092. You have the right to obtain a hearing by filing a **Request for Hearing**. A Request for Hearing should be sent to the Registrar at P.O. Box 18245, Phoenix, Arizona 85005-8243. The request must be received by the Registrar within 30 days of your receipt of the order. The Request for Hearing must identify the party appealing, the party's address, and a concise statement of the reason(s) for the appeal. The subject of the hearing will be limited to the violation(s) alleged, the scope of the order to cease and desist, and/or the amount of the civil penalty assessed, if any. The Registrar will serve a Notice of Hearing at least 30 days before the hearing, which will inform you of the date, time, and location of the hearing as well as the issue(s) in controversy.

If you file a Request for Hearing, you may also request an Informal Settlement Conference by filing a written request with the Registrar at P.O. Box 18245, Phoenix, Arizona 85005-8243 no later than 20 days before the scheduled hearing. Any statements, either written or oral, made by you at the settlement conference, including any written documents, created or expressed solely for the purpose of settlement negotiations are inadmissible in any subsequent hearing.

If you have any questions regarding this matter, you may call our Phoenix or Tucson office weekdays between 8 AM and 5 PM at the numbers listed above.



ARIZONA REGISTRAR OF CONTRACTORS



1700 W. Washington St., Suite 105 • Phoenix AZ 85007-2812 • 602-542-1525 • AZ Toll Free 877-692-9762 • Fax 602-542-1599

CEASE & DESIST ORDER

The Registrar has reasonable cause to believe that you are acting as an unlicensed contractor in violation of A.R.S. § 32-1151 and/or A.R.S. § 32-1165. As authorized by A.R.S. § 32-1166, **the Registrar orders you to immediately cease and desist all unlicensed contracting and advertising in the State of Arizona.** Violation of these statutes is a class 1 misdemeanor, punishable by imprisonment of up to six months and/or fines of up to \$2,500 (*see* A.R.S. §§ 32-1164, 13-707, and 13-802).

CIVIL CITATION

Case Number 2014-736 Residential Commercial Victims

Issued by Investigator Jeff Helter #149 Date of Issuance 11/05/2014

UNLICENSED RESPONDENT

Full Name: Donald Libby
Residential Address [REDACTED] City Surprise State AZ Zip 85379-5913
Home Telephone [REDACTED] Mobile Telephone 480-686-7900
Gender [REDACTED] Weight [REDACTED] Height [REDACTED]" Eyes [REDACTED] Hair [REDACTED] Origin [REDACTED]
Driver's License # [REDACTED] State [REDACTED] Class [REDACTED] SSN [REDACTED] Date of Birth [REDACTED]

VIOLATIONS

On 8/24/2013 at 10:0 AM
Location 7505 S. Sunrise Way City Buckeye State AZ Zip 85326

The above Respondent committed the following offenses(s):

1. 1 ARS § 32-1151 Contracting without a license Civil Penalty Assessed \$ _____
 2. ARS § 32-1165 Advertising without a license Civil Penalty Assessed \$ _____
- Total \$0.00**

Respondent must remit \$0.00 to the Arizona Registrar of Contractors or request a hearing pursuant to A.R.S. § 41-1092 *et seq.* within thirty (30) days of receipt of this Cease and Desist Order and Civil Citation. If a request for hearing is filed, you have the right to request an informal settlement conference pursuant to A.R.S. § 41-1092.03. If no hearing is requested within the time frame specified above, then this Cease and Desist Order and Civil Citation shall become the **Final Order of the Registrar.**

SERVICE

In Person (Initials) Certified Mail # 70102780000211985584

Without admitting responsibility, I acknowledge the receipt of this Cease & Desist Order and Civil Citation.

Donald Libby

Printed Name of Unlicensed Respondent

Signature of Unlicensed Respondent

Affidavit of Personal Delivery: I attest that I personally delivered a true and correct copy of this Cease & Desist Order and Civil Citation to Donald Libby, the unlicensed Respondent listed above, on date _____ at _____ : AM at location _____.

/s/ Jeff Helter #149
Signature of Investigator
602-689-4837

cc Local Building Permit Department



LOWE'S HW, INC.
13191 WEST MCDOWELL ROAD
GOODYEAR, AZ 85338 (623) 935-9157

- SALE -

SALES#: S1553ES1 1812761 TRANSA#: 78157000 09-02-13

227519 TIELLA SLT LOH ULT MININA 149.00
72028 DRP HB 52" ELEVATION CFAN 129.24
170.05 DISCOUNT EACH -40.81
355473 HUNTER 52 IN PALERMO LED 219.00

SUBTOTAL: 497.24
TAX: 43.76
INVOICE 09954 TOTAL: 541.00
M/C: 541.00

TOTAL DISCOUNT: 40.81
MYLOWE'S CARD NUMBER: [REDACTED]

M/C:XXXXXXXXXX [REDACTED] AMOUNT:541.00 AUTHCD:00445P
SWIPE REFID:157024155309 09/02/13 14:23:44

STORE: 1553 TERMINAL: 09 09/02/13 14:23:53
OF ITEMS PURCHASED: 3
EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS



THANK YOU FOR SHOPPING LOWE'S.
SEE REVERSE SIDE FOR RETURN POLICY.
STORE MANAGER: TERREL D. TELLES

WE HAVE THE LOWEST PRICES, GUARANTEED!
IF YOU FIND A LOWER PRICE, WE WILL BEAT IT BY 10%.
SEE STORE FOR DETAILS.

YOUR OPINIONS COUNT!
REGISTER FOR A CHANCE TO WIN A
\$5,000 LOWE'S GIFT CARD!
REGISTRESE PARA TENER LA OPORTUNIDAD DE GANAR UNA
TARJETA DE REGALO DE LOWE'S DE \$5000!
REGISTER BY COMPLETING A GUEST SATISFACTION SURVEY
WITHIN ONE WEEK AT: www.loves.com/survey
YOUR ID # 09954 1553 245
NO PURCHASE NECESSARY TO ENTER OR WIN.
VOID WHERE PROHIBITED. MUST BE 18 OR OLDER TO ENTER.
OFFICIAL RULES & WINNERS AT: www.loves.com/survey

STORE: 1553 TERMINAL: 09 09/02/13 14:23:53



Ceiling Fans / Hallway Lights /
LED Kitchen lights / and shower
plumbing
Total \$1075.22

Took to his house never saw again

LOWE'S HW, INC.
13363 W. GRAND AVENUE
SURPRISE, AZ 85374 (623) 975-6020

- SALE -

SALES#: S1607CB1 1407165 TRANSA#: 71330083 09-04-13

355473 HUNTER 52 IN PALERMO LED 219.00
253503 DELTA CORE 1H CHROME SHDU 108.00

SUBTOTAL: 327.00
TAX: 27.80
INVOICE 09957 TOTAL: 354.80
M/C: 354.80

MYLOWE'S CARD NUMBER: [REDACTED]

M/C:XXXXXXXXXX [REDACTED] AMOUNT:354.80 AUTHCD:04727P
SWIPE REFID:330101160709 09/04/13 14:28:21

STORE: 1607 TERMINAL: 09 09/04/13 14:28:29
OF ITEMS PURCHASED: 2
EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS



THANK YOU FOR SHOPPING LOWE'S.
SEE REVERSE SIDE FOR RETURN POLICY.
STORE MANAGER:

WE HAVE THE LOWEST PRICES, GUARANTEED!
IF YOU FIND A LOWER PRICE, WE WILL BEAT IT BY 10%.
SEE STORE FOR DETAILS.

YOUR OPINIONS COUNT!
REGISTER FOR A CHANCE TO WIN A
\$5,000 LOWE'S GIFT CARD!
REGISTRESE PARA TENER LA OPORTUNIDAD DE GANAR UNA
TARJETA DE REGALO DE LOWE'S DE \$5000!
REGISTER BY COMPLETING A GUEST SATISFACTION SURVEY
WITHIN ONE WEEK AT: www.loves.com/survey
YOUR ID # 09957 1607 247
NO PURCHASE NECESSARY TO ENTER OR WIN.
VOID WHERE PROHIBITED. MUST BE 18 OR OLDER TO ENTER.
OFFICIAL RULES & WINNERS AT: www.loves.com/survey

STORE: 1607 TERMINAL: 09 09/04/13 14:28:29

1489 N DYSART RD
AVONDALE, AZ 85323 (623)925-2896



More saving.
More doing.™

0441 00057 51250 09/02/13 02:45 PM
CASHIER SELF CHECK OUT - SCOT57

1489 N DYSART RD
AVONDALE, AZ 85323 (623)925-2896

0441 00058 69698 10/25/13 11:36 AM
CASHIER SELF CHECK OUT - SCOT58

854451003352 FLUSHMOUNT -A> 54.97
E/O FLAXMERE 1LT FLUSH MOUNT DNI
SUBTOTAL 54.97
SALES TAX 4.84
TOTAL \$59.81
XXXXXXXXXX MASTERCARD 59.81
AUTH CODE 05711P/9572837 TA

854451003352 FLUSHMOUNT -A>
E/O FLAXMERE 1LT FLUSH MOUNT DNI
2054.97 109.94

SUBTOTAL 109.94
SALES TAX 9.67
TOTAL \$119.61
XXXXXXXXXX MASTERCARD 119.61
AUTH CODE 09669P/6581391 TA



0441 57 51250 09/02/2013 7426



0441 58 69698 10/25/2013 8979

RETURN POLICY DEFINITIONS
POLICY ID DAYS POLICY EXPIRES ON
A 1 90 12/01/2013
THE HOME DEPOT RESERVES THE RIGHT TO
LIMIT / DENY RETURNS. PLEASE SEE THE
RETURN POLICY SIGN IN STORES FOR
DETAILS.

RETURN POLICY DEFINITIONS
POLICY ID DAYS POLICY EXPIRES ON
A 1 90 01/23/2014
THE HOME DEPOT RESERVES THE RIGHT TO
LIMIT / DENY RETURNS. PLEASE SEE THE
RETURN POLICY SIGN IN STORES FOR
DETAILS.

BUY ONLINE PICK-UP IN STORE
AVAILABLE NOW ON HOMEDEPOT.COM.
CONVENIENT, EASY AND MOST ORDERS
READY IN LESS THAN 2 HOURS!

ENTER FOR A CHANCE
TO WIN A \$5,000
HOME DEPOT GIFT
CARD!

Share Your Opinion With Us! Complete
the brief survey about your store visit
and enter for a chance to win at:

Share Your Opinion With Us! Complete
the brief survey about your store visit
and enter for a chance to win at:

www.homedepot.com/opinion

www.homedepot.com/opinion

COMPARTA SU OPINION EN UNA BREVE
ENCUESTA PARA LA OPORTUNIDAD DE GANAR.

COMPARTA SU OPINION EN UNA BREVE
ENCUESTA PARA LA OPORTUNIDAD DE GANAR.

User ID:
103230 102846

User ID:
140126 139743

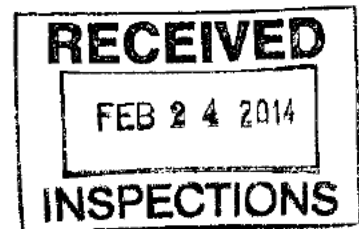
Password:
13452 102789

Password:
13525 139685

Entries must be entered by 10/02/2013.
Entrants must be 18 or older to enter.
See complete rules on website. No
purchase necessary.

Entries must be entered by 11/24/2013.
Entrants must be 18 or older to enter.
See complete rules on website. No
purchase necessary.

INTRODUCING
WWW.REDBEACON.COM
Quality Job Requests for Trusted Pros
1-855-723-2266
1-855-RBEACON



Important Information

Lost or Stolen Card: Your credit card is issued by Barclays Bank Delaware. If your card is lost or stolen, please contact us immediately at 1-866-928-8598 at any time.

Payment Information: Each billing cycle, you must pay at least the Minimum Payment Due shown on your monthly statement by its Payment Due Date. Both the Minimum Payment Due and Payment Due Date are noted on your statement and on the Accounts page when you login to www.BarclaycardUS.com. At any time you may pay more than the Minimum Payment Due up to the full amount you owe us, however you cannot "pay ahead". This means that if you pay more than the required Minimum Payment Due in any billing cycle or if you make more than one payment in a billing cycle, you will still need to pay the next month's required Minimum Payment Due by your next Payment Due Date. Remember to make all checks payable to Card Services. **Please allow 7 days for the U.S. Postal Service to deliver your payment to us. Upon our receipt, your available credit may not be increased by the payment amount for up to 7 days to ensure the funds from the bank on which your payment is drawn are collected and not returned.** When you provide a check as payment on this Account, you authorize us to either use the information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution. For inquiries, or to opt out of one-time electronic fund transfers, please call 1-866-928-8598.

Mailed Payments: A conforming payment received by us by 5 p.m. ET will be credited to your account the day of receipt. A "conforming payment" is a payment that: 1) is mailed using the enclosed envelope and payment coupon included with this statement or mailed with a payment coupon printed from www.BarclaycardUS.com to Card Services, P.O. Box 13337 Philadelphia, PA 19101-3337; and 2) is in the form of a single, non-folded check or money order made payable in US dollars from a US based institution. Any payment that does not meet these requirements, or any payment with multiple checks or money orders, additional correspondence, staples, paperclips, etc. will be

considered a "non-conforming payment" which may delay the crediting of the payment for up to 5 days.

Other Payment Options:

Online: Visit www.BarclaycardUS.com to sign up for Pay Credit Card to pay your account online. Payments made on our website by 7:00 P.M. ET will be credited to your account that same day.

Pay by phone: To make a payment by phone please call 1-866-928-8598. Payments made by phone by 7:00 P.M. ET will be credited to your account that same day.

Overnight Payments: Send overnight courier service or USPS Priority Mail payments to REMITCO, Card Services, Lock Box 913337, 2080 Cabot Boulevard West, Langhorne, PA 19047. A payment received at this address by 5 P.M. ET that otherwise meets the requirements of a conforming payment will be credited to your account that same day.

How We Will Calculate Interest.

We use a method called "daily balance (including new purchases)." We calculate interest separately for each "Balance Subject to Interest Rate." These include for example, Purchases at the current rate, Balance Transfers at the current rate, Cash Advances at the current rate, and different promotional balances. Your monthly billing statement shows each "Balance Subject to Interest Rate."

To calculate interest, we first calculate a daily balance for each Balance Subject to Interest Rate. We start with the balance, for that Balance Subject to Interest Rate, as of the end of the previous day. We add any interest calculated on the previous day's balance. (This means interest is compounded daily). We add any new Purchases, Balance Transfers or Cash Advances to the appropriate balance, subtract any new payments or credits from the appropriate balance, and make other adjustments. A credit balance is treated as a balance of zero. We then multiply each daily balance by the applicable daily periodic rate. We do this for each day in the billing period. That gives us the daily interest. We add up all the daily interest for all of the daily balances to get the total interest for the billing period.

Accrual of Interest and How to Avoid Paying Interest on Purchases.

Your due date is at least 23 days after the close of each billing cycle. On Purchases, interest begins to accrue as of the transaction date. However, you may avoid paying interest on Purchases (except for purchases of Cash Equivalents which includes money orders,

109623 4/5

Continued on Page 5

Make changes to your contact information below.

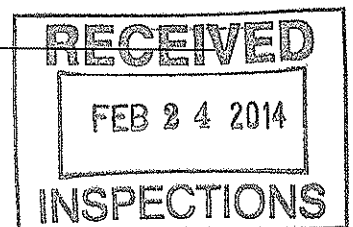
Name _____

Address _____

City _____ State _____ Zip _____

Home Phone _____ Work Phone _____

E-mail Address _____



Important Information

travelers checks, foreign currency, lottery tickets, gambling chips, or wire transfers. Cash Equivalents are treated as Cash Advances and do not have a grace period. See your Cardmember Agreement for more information) in any given billing cycle if you pay your Statement Balance in full by the Payment Due Date. For Balance Transfers, interest will accrue from the transaction date which generally will be the day we send the Balance Transfer to the payee. For Checks, interest will accrue from the transaction date which generally will be the day the payee accepts the Check. For Cash Advances, interest will accrue from the transaction date which generally will be the day you take the Cash Advance. If you are charged interest in a billing cycle, we will charge a Minimum Interest Charge (or "Minimum Charge") on your Account if the total interest charge in that billing cycle is less than the amount of the Minimum Interest Charge that was disclosed in your Cardmember Agreement. If a Minimum Interest Charge is applied to your Account in a billing cycle it will appear on your statement as a "Minimum Interest Charge" or "Minimum Charge" in the Summary of Fees section on your statement.

No Pre-Set Spending Limit:

"No Pre-Set Spending Limit" does not mean unlimited spending, it means we may permit you from time to time at our discretion to make certain charges that will cause your outstanding balance to exceed your revolving credit line. Any such charge will be considered on an individual basis and such evaluation will be based on your account spending and payment history as well as your experience with other creditors. If you exceed your revolving credit line, then you must pay, with your Minimum Payment Due, the amount by which your balance exceeds your revolving credit line, including amounts due to Purchases, Cash Advances, Interest charges, Fees, or other charges.

Credit Bureau Disputes: If you believe that an entry we have made on your credit bureau report is inaccurate or incomplete, please contact the reporting agency directly or contact us at Card Services, P.O. Box 8803 Wilmington, DE 19899-8801. Please include your name; your account number; the credit reporting agency where you received the bureau report; a description of the error; and why you believe it is an error. We will promptly investigate, notify you of our findings, and send an update to the credit bureaus if warranted within 30 days.

What To Do If You Think You Find A Mistake On Your Statement

If you think there is an error on your statement, write to us at:

Card Services
P.O. Box 8802
Wilmington, DE 19899-8802.

In your letter, give us the following information:

- **Account information:** Your name and account number.
- **Dollar amount:** The dollar amount of the suspected error.
- **Description of problem:** If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake.

You must contact us within 60 days after the error appeared on your statement.

You must notify us of any potential errors **in writing**. You may call us, but if you do we are not required to investigate any potential errors and you may have to pay the amount in question.

While we investigate whether or not there has been an error, the following are true:

- We cannot try to collect the amount in question, or report you as delinquent on that amount.
- The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.

Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.
3. You must not yet have fully paid for the purchase.

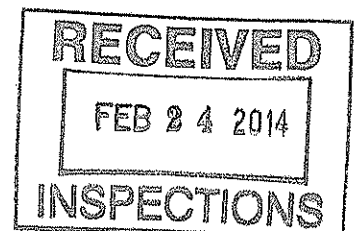
If all of the criteria above are met and you are still dissatisfied with the purchase, contact us **in writing** at:

Card Services
P.O. Box 8802
Wilmington, DE 19899-8802.

While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay, we may report you as delinquent.

Please refer to your Cardmember Agreement for additional information about the terms of your Account.

©2013 Barclays Bank Delaware, member FDIC



RAY's iPhone's Messages

Name: Donnie Poison Phone: [REDACTED] Email:

-----Text Messages-----

Date: 04-03-2005 04:20

Thanks brother

Name: Donnie Poison Phone: [REDACTED] Email:

-----Text Messages-----

Date: 07-31-2013 09:49

15026 w. windsor ave goodyear



Date: 07-31-2013 11:20

Ycoxjyxgzxxhx

Date: 07-31-2013 11:27

I'll have them today for you

Date: 08-01-2013 13:57

Hey donnie u havent dropped off sam
ples yet have u

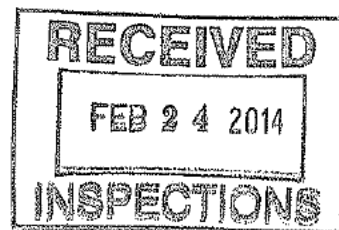


Date: 08-01-2013 14:04

Few minutes

Date: 08-01-2013 14:36

I just dropped the samples



Date: 08-01-2013 14:39

Ok thanks



Date: 08-01-2013 15:36

Did you look at them ray



Date: 08-01-2013 15:38

Yeah have it narrowed down to 2 want to look at them in different light



Date: 08-01-2013 15:38

Okay let me know I can get them ordered



Date: 08-01-2013 15:40

If I order this week I'll have it by Aug 15 to Aug 20,



Date: 08-01-2013 15:41

Ok



Date: 08-01-2013 15:42

I get them pretty cheap and its grade a porcelain

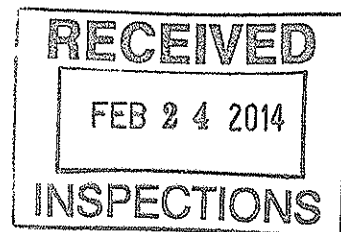


Date: 08-01-2013 16:19

1100 sqft. \$1,265.00



Date: 08-01-2013 18:39



Are you around I'll stop by

📎

Date: 08-01-2013 18:40

Yeah i am here



Date: 08-01-2013 18:40

Okay see you in 30

📎

Date: 08-01-2013 18:40

Ok



Date: 08-08-2013 08:26

Hey Donnie i found some carpet that
i like but it has to be special ordered
at lowes



Date: 08-08-2013 08:30

Send me the Name, sku, price. Ill call
for my price

📎

Date: 08-08-2013 08:35

Stainmaster tru soft the style is 2416
perpetual and color is 109 babylon it i
s \$3.18 sq ft not sure about sku



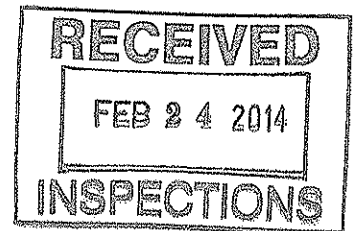
Date: 08-08-2013 08:37

How long did they say to get it in

📎

Date: 08-08-2013 08:38

How many sqft



Date: 08-08-2013 08:40

554 sq ft and not sure how long to get in



Date: 08-08-2013 08:40

I'm on phone with Dupont call you back in 15min



Date: 08-08-2013 08:48

Did you pick out a pad



Date: 08-08-2013 08:49

No i figured i would go with thicker pad though whatever u think



Date: 08-08-2013 08:56

Ray My price on carpet is \$2.19 sqft, heaviest pad is.. 65 cents sqft.



Date: 08-08-2013 08:59

Wow that is still on the expensive side i will keep looking thanks



Date: 08-08-2013 08:59

Carpet would be \$1,213.26. Pad would be \$360.10. Total \$1,573.46. No tax

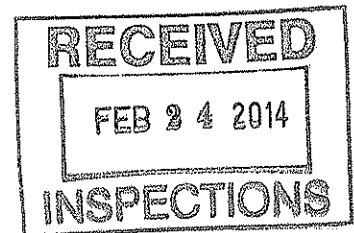


Date: 08-08-2013 09:01

Give me a call



Date: 08-08-2013 09:09



Carpet would be 772.84. Pad would be 361.24. Total \$1,134.24. This company if I order today would be here around the

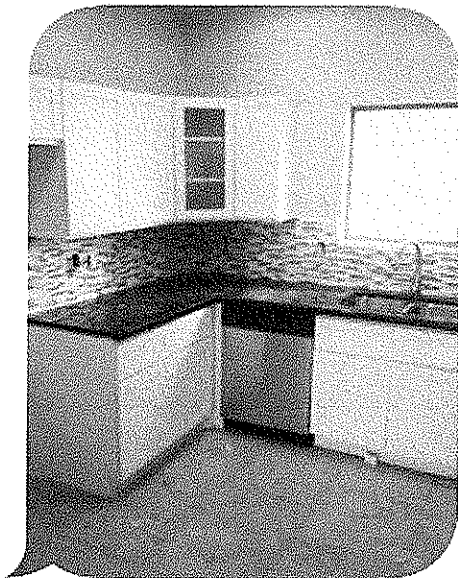
Date: 08-08-2013 09:10

If I order today we would see it around the August 18 to 20th

Date: 08-08-2013 09:10

You Don't pay any tax or shipping

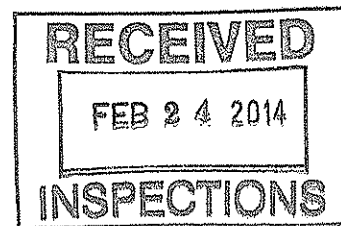
Date: 08-08-2013 09:44



Date: 08-08-2013 09:44

Here's a kitchen I just finished

Date: 08-08-2013 09:45





Date: 08-08-2013 09:47

Looks nice



Date: 08-08-2013 11:13

I'm there in 2 min

Date: 08-08-2013 11:14

Ok



Date: 08-08-2013 19:09

I gave your # to my brother in law Trevor the one that does wood floors he could be calling i hope this is ok

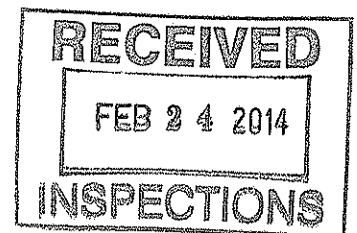


Date: 08-08-2013 19:09

Great buddy I'll see what I can do

Date: 08-21-2013 15:23

Donnie Just found out closing on house either friday or monday let me know



w when is a good time for you

Date: 08-21-2013 15:25

I'll call you tonight

Date: 08-21-2013 15:25

Ok



Date: 08-22-2013 11:15

We need to go to that tow place to get your stuff out of neon



Date: 08-23-2013 16:03

Still havent heard anything I assuming I will be closing on monday i think i can still get into the house if u want to go tomorow



Date: 08-23-2013 16:04

I'll call you in a hour just finishing some plumbing

Date: 08-23-2013 16:04

Ok



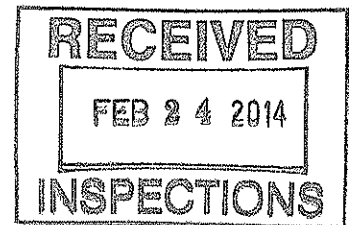
Date: 08-23-2013 16:59

Yeah I can get into house I will call u in the morning



Date: 08-23-2013 16:59

You got it I can go over anytime tomo



row

Date: 08-24-2013 09:04

What is a good time 10 ?



Date: 08-24-2013 09:04

Leri me call you in a few



Date: 08-24-2013 10:30

Hey Ray text me address and I can h
ead over



Date: 08-24-2013 10:32

[Redacted] buckeye



Date: 08-24-2013 10:32

Okay I'll meet you at 1130



Date: 08-24-2013 10:33

Ok



Date: 08-24-2013 10:33

What's the cross roads

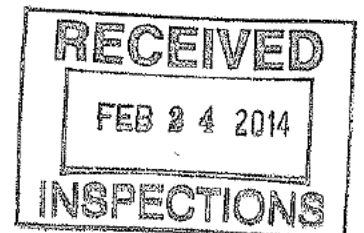


Date: 08-24-2013 11:03

[Redacted]



Date: 08-24-2013 11:03



Where is that east [REDACTED]

Date: 08-24-2013 11:04

Lol



Date: 08-24-2013 11:04

Cool

Date: 08-24-2013 11:44

R u lost



Date: 08-24-2013 11:45

We're in palm Springs lol no we just g
ot off of 85 heading south

Date: 08-24-2013 13:12

Not Maytag they r whirlpool wtw5500
xw and wed5500xw



Date: 08-24-2013 13:25

MY price 699

Date: 08-24-2013 14:59

Who do i make casheirs check out to

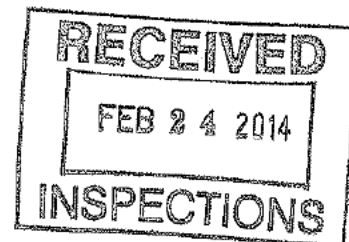


Date: 08-24-2013 15:00

Donald libby

[REDACTED] Surprise az 85

388



Date: 08-24-2013 15:01

Did you get your money back for the washer/dryer

Date: 08-24-2013 15:02

Got it go ahead and order washer and dryer



Date: 08-24-2013 15:04

Okay if you want as some for them or we can do it Monday. I have an appointment until 330 than I'll be back at my job at [REDACTED]

Date: 08-24-2013 15:07

I ordered. And paid for the cabs I will have them late next week.

Date: 08-24-2013 15:18

I got your check do u want me to bring to u



Date: 08-24-2013 15:40

I'll be at [REDACTED] in about 30 minutes

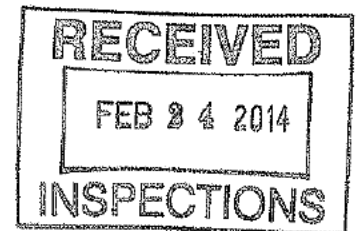
Date: 08-24-2013 15:41

Ok



Date: 08-24-2013 15:49

I'll be there in 15 minutes



Date: 08-24-2013 16:00

I'll be there in 20



Date: 08-24-2013 16:01

It's north of [redacted] th
e ave

Date: 08-24-2013 16:01

Ok



Date: 08-27-2013 19:26

Baseboards from lowes model 444 til
e from floor & decor 12400333 black
spacer all I have is upc 24104102053
8



Date: 08-27-2013 19:29

Thank you sir

Date: 08-27-2013 20:45

I called the bundle price with rebate
would price frig at 450

Date: 08-27-2013 20:49

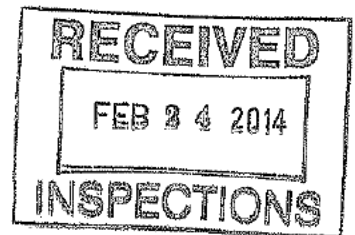
Pretty damn cheap pull the trigger gr
eat price !



Date: 08-27-2013 20:49

They gave us 200 off

Date: 08-27-2013 20:51



Yeah happy with price all good nice work



Date: 08-27-2013 20:51

I'll order tomorrow



Date: 08-27-2013 20:53

Yes do that if you need money up front let me know



Date: 08-27-2013 20:53

I'll order tomorrow he will give me a day or two



Date: 08-27-2013 20:54

Ok let me know



Date: 08-28-2013 08:56

I ordered frig 450 I have to pay by Friday



Date: 08-28-2013 09:32

I will get that to you today



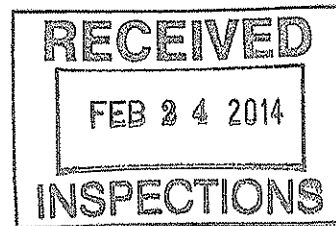
Date: 08-28-2013 09:34

Sounds good I'll be west side after lunch



Date: 08-28-2013 14:12

Hey Ray. At 53 Rd ave and butler is t



hat near you

Date: 08-28-2013 14:13

I dont think so i am in mesa



Date: 08-28-2013 14:14

How about tomorrow than

...

Date: 08-28-2013 14:14

Ok



Date: 08-28-2013 14:14

Cool good luck today

...

Date: 08-28-2013 15:38

[REDACTED]

...

Date: 08-28-2013 15:38

Glemdale

...

Date: 08-29-2013 13:39

Hello ray. We finished at the burned h
ouse going to your house in the morn
ing. I'll talk to you when I get to palm
Springs lol

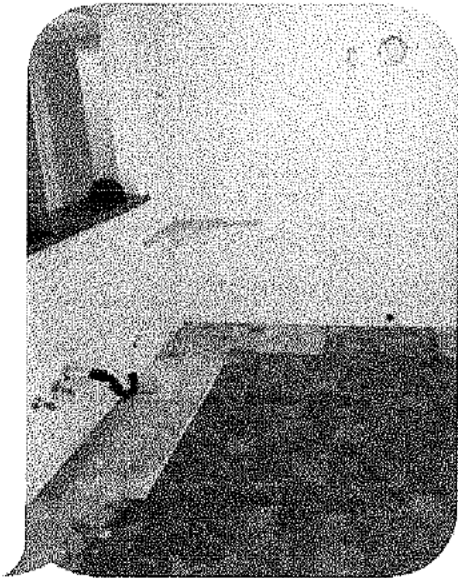
...

Date: 08-29-2013 14:28

Lol thanks



Date: 08-30-2013 11:08



Date: 08-31-2013 13:49

Ray I'll call you in 30 minutes with the measurement

Date: 08-31-2013 14:28

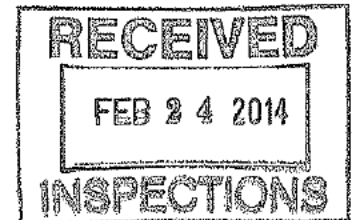
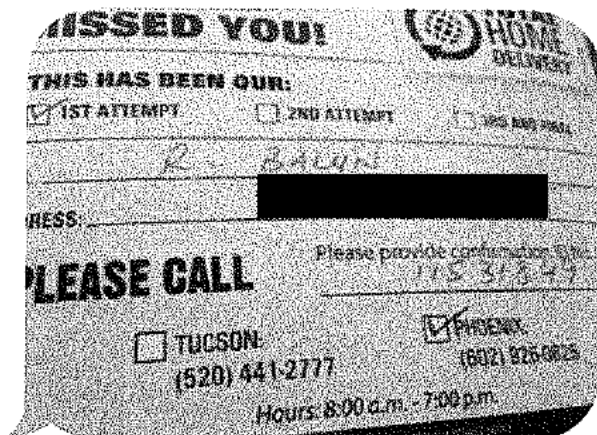
28x95

Date: 08-31-2013 16:04

Thank u sir



Date: 08-31-2013 16:24



Date: 08-31-2013 17:15



Date: 08-31-2013 17:15

What shower

Date: 09-02-2013 16:36

Donnie I emailed all the paperwork to city to start water they will have tomorrow because of holiday I put to start service tomorrow but paperwork say it takes 2 days to start service? Bought ceiling fans and lights today I will get them out there asap.



Date: 09-02-2013 16:41

If it's easier you can drop at my house if it's easier. I live in surprise

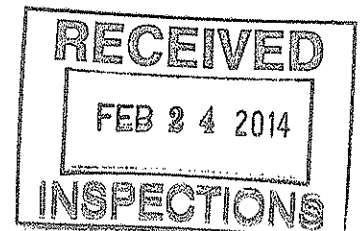
Date: 09-02-2013 16:46

Ok when and what time I am working on bell rd tomorrow



Date: 09-02-2013 16:47

Call me in the afternoon I live on Cactus and reems



Date: 09-02-2013 16:48

Ok



Date: 09-04-2013 15:03

14987 west Bloomfield road surprise
az

Cactus and reems

My son is there his name is dalton

Date: 09-04-2013 15:15



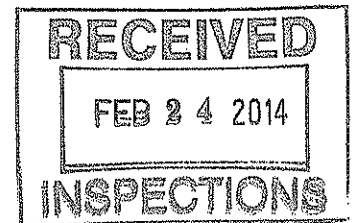
Date: 09-04-2013 15:15

This is the door I'm ordering my price
is \$318 it is frame less. It takes 7to 1
o
Days. Let me know what you think. T
here is no charge for install. If you lik
e it I need to order asap

Date: 09-04-2013 15:16

Glass is 5/8 thick

Date: 09-04-2013 15:20



Yeah looks good go ahead



Date: 09-04-2013 15:21

I'll pay for it and we can square up on it tomorrow



Date: 09-04-2013 15:21

Did you get a valve for the shower



Date: 09-04-2013 16:29

Donald libby

[Redacted] Surprise az [Redacted]

[Redacted]

Account number

[Redacted]

Chase bank



Date: 09-04-2013 21:47

Ray did you get my info



Date: 09-05-2013 06:14

Yeah got your info went to set this up but doesnt even ask for acct number I will just get cash out today call me when u have a chance



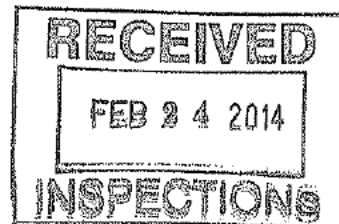
Date: 09-05-2013 10:58

Is the key in lockbox



Date: 09-05-2013 10:59

Did you get ahold of termite guy



Date: 09-05-2013 11:13

Termite guy coming monday



Date: 09-05-2013 11:13

Text me your moms address



Date: 09-05-2013 11:14

[Redacted] oodyear



Date: 09-05-2013 11:15

How much is termites cost



Date: 09-05-2013 11:15

He said 99 is that good



Date: 09-05-2013 11:16

Thats damn good i will put extra 100 i
n with cash today thanks



Date: 09-05-2013 17:10

Ray I'll be there in 30 minutes



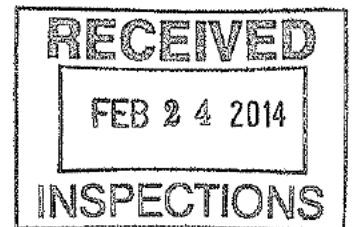
Date: 09-05-2013 17:26

Ok i am at lowes on dysart and mc d
owell right now should be there aroun
d that time



Date: 09-05-2013 17:34

Stay there i will be there 10 min



Date: 09-05-2013 17:48

I'm hete

Date: 09-09-2013 09:38

Do you know what the last ac guy did over here. It looks like the run capacit or is bad

Date: 09-09-2013 09:41

Freon and cleaned unit

Date: 09-09-2013 09:42

Looks like it's the run capacitor,

Date: 09-09-2013 09:42

Is that expensive

Date: 09-09-2013 09:43

He's checking price right now

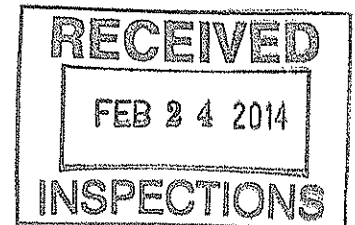
Date: 09-09-2013 11:42

Ray the total was \$1,139.40 its paid I'll meet you later thanks

Date: 09-09-2013 11:43

Ray the total was \$1,139.40 its paid I'll meet you later thanks

Date: 09-09-2013 11:47



Ok



Date: 09-09-2013 14:06

What is your routing number with that account and is it a business or personal acct



Date: 09-09-2013 14:15

Personal routing number. [REDACTED]

Account number [REDACTED]

Date: 09-09-2013 14:21

Fuck is it a checking or savings



Date: 09-09-2013 16:19

I'll be there in 15 minutes

Date: 09-09-2013 16:20

Ok

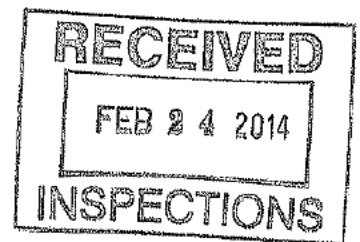


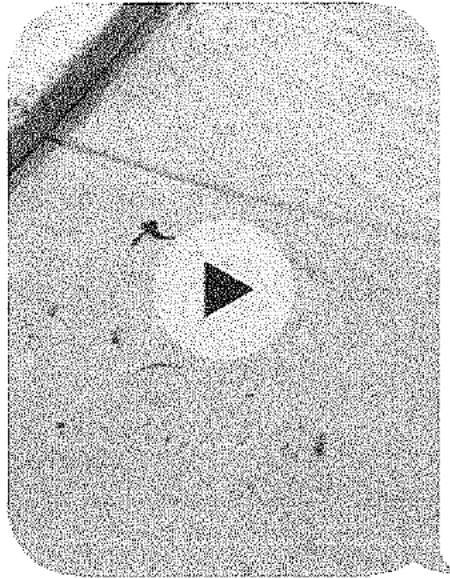
Date: 09-09-2013 16:22

This is [REDACTED] today



Date: 09-09-2013 16:22





Date: 09-09-2013 16:23

Damn

Date: 09-11-2013 15:55

Is the house done yet



Date: 09-16-2013 09:51

Nolan [REDACTED]



Date: 09-23-2013 17:55

How did it go today progress made?



Date: 09-24-2013 16:59

Is that boy still working? Is he doing o
k?



Date: 09-24-2013 17:02

Doing great he should be home anyti
me. He's a hard worker



Date: 09-24-2013 17:03

Yeah he just walked in thats what i want to here



Date: 09-24-2013 17:04

We will keep him in line. He painted, helped us hang some doors at another job. He will be fine



Date: 09-24-2013 18:01

All good dont be afraid to let him know if he needs to push and work harder



Date: 09-24-2013 18:29

Not at all he's great



Date: 10-04-2013 08:23

Tile. 12400333. Black accent tile. 241041020538



Date: 10-05-2013 09:36

Be there in 10 minutes



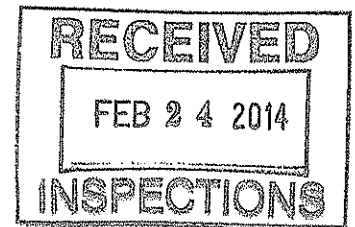
Date: 10-07-2013 17:52

How did it go today get alot done?



Date: 10-12-2013 08:23

Hey Ray I'm heading to floor decor to get some more black tile. Do you remember the sku number I have it at home



Date: 10-12-2013 08:25

I have upc 241041020538



Date: 10-12-2013 08:26

Thanks brother



Date: 10-12-2013 08:27

And it was a black approximately what size. My tile guy is in shower



Date: 10-12-2013 08:28

Approx 3x6



Date: 10-12-2013 08:29

Oh yeah thanks is Nolan working today



Date: 10-12-2013 08:30

Not sure if he doesnt i will have him call you



Date: 10-12-2013 08:31

Tell him to put the pipe down lol

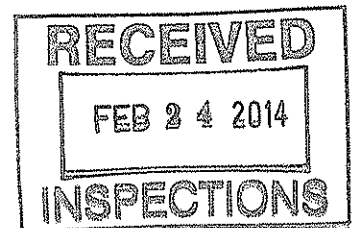


Date: 10-12-2013 08:31

Ok lol



Date: 10-12-2013 08:53





Date: 10-12-2013 08:53

Is this it

Date: 10-12-2013 08:55

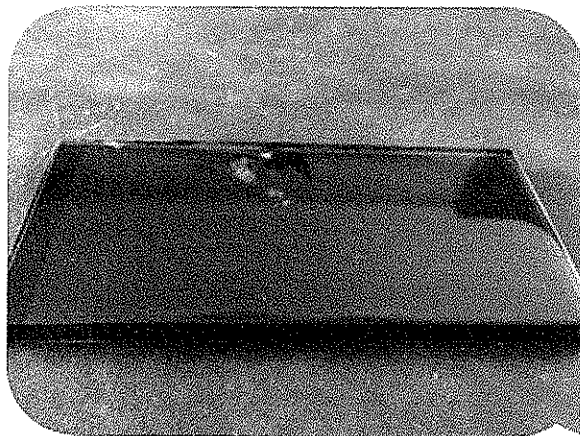
I think so hard to tell with the reflecti
on it is flat right



Date: 10-12-2013 08:59

Tn, an

Date: 10-12-2013 09:01

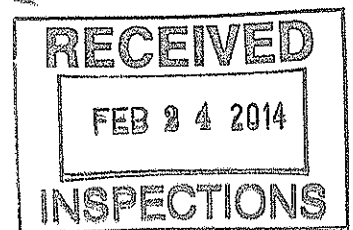


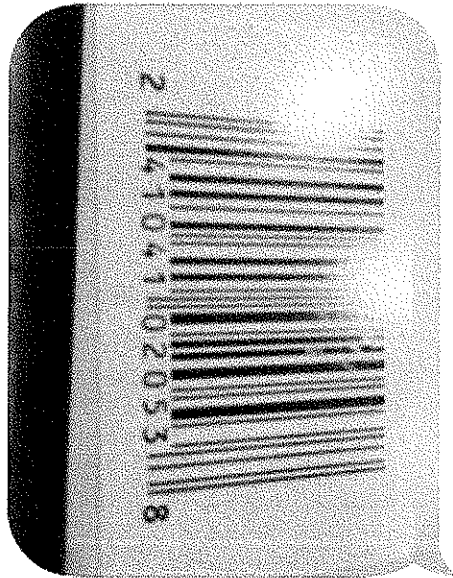
Date: 10-12-2013 09:01

This is it

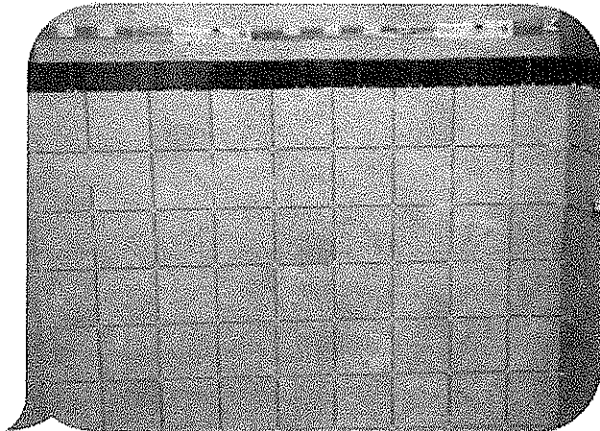


Date: 10-12-2013 09:02





Date: 10-12-2013 13:45



Date: 10-12-2013 13:45

I'm putting 2 more rows of almond on top of black

Date: 10-12-2013 13:46

Looks nice

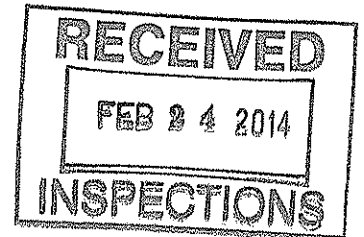


Date: 10-12-2013 13:47

Ok perfect



Date: 10-18-2013 15:15





Date: 10-18-2013 15:21



Date: 10-18-2013 15:24

All good thanks

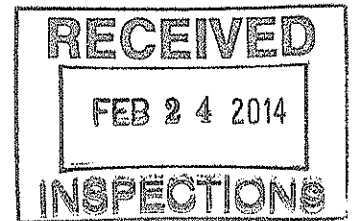


Date: 10-18-2013 15:25

Dos sequios

Date: 10-23-2013 13:04

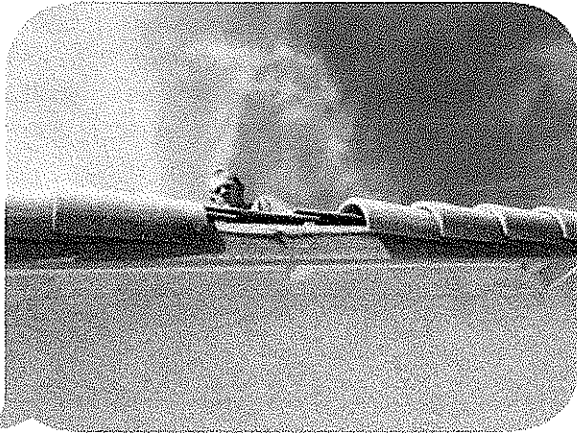
Give me a call ray



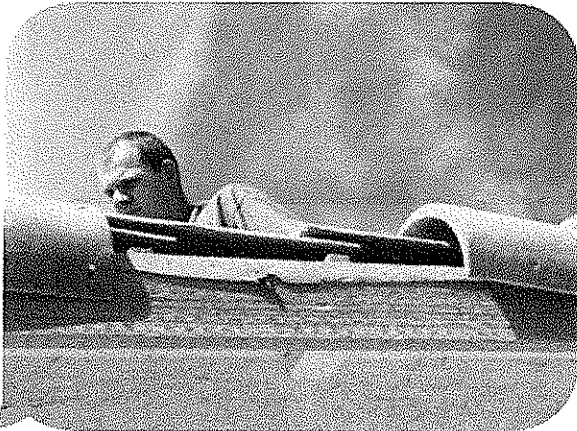
Date: 11-04-2013 09:16

I'm heading to Buckeye I'll take care of roof first and I'll send photos. Than ks donnie

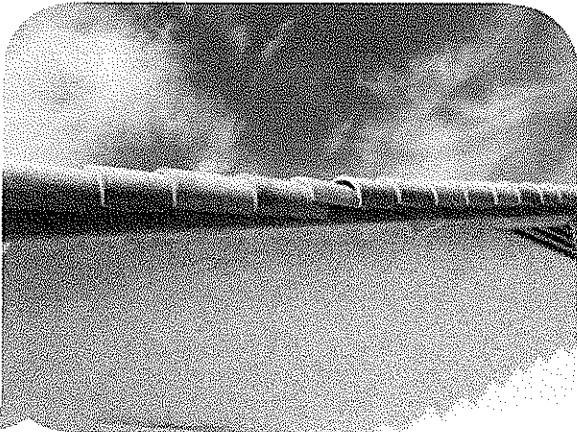
Date: 11-04-2013 13:48



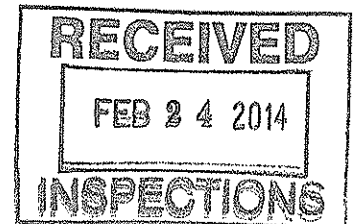
Date: 11-04-2013 13:49

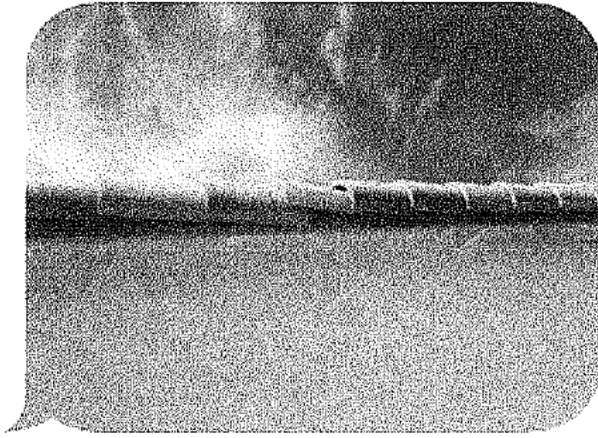


Date: 11-04-2013 13:49



Date: 11-04-2013 13:49





Date: 11-04-2013 13:59

Thank you sir



Date: 11-04-2013 14:00

You think it will fly with insurance

Date: 11-04-2013 14:01

Yeah maybe a pic from further back



Date: 11-04-2013 14:01

Back



Date: 11-09-2013 12:59

What is your email donnie

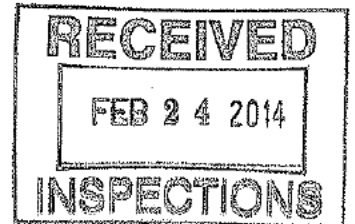


Date: 11-09-2013 12:59



Date: 11-09-2013 13:00

Am I in trouble for something



Date: 11-09-2013 13:00

No not yet lol



Date: 11-09-2013 13:01

I wanted to email you what I would want for backslash



Date: 11-09-2013 13:01

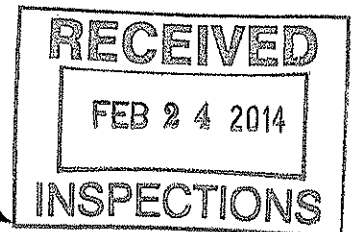
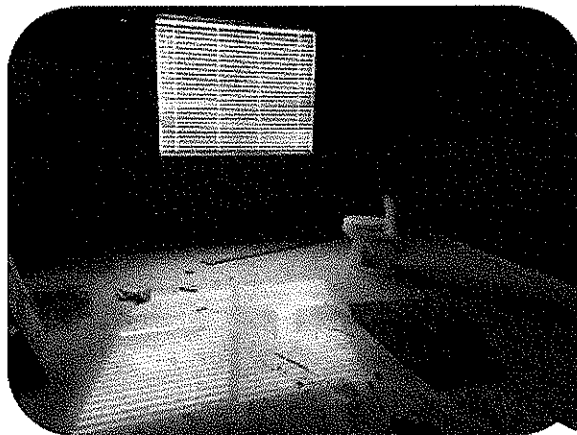
I sent you an email



Date: 11-16-2013 11:25



Date: 11-16-2013 11:25



Date: 11-16-2013 11:25

Move in date really donnie, fuck you. I don't want your beer or housewarmin

g gift i just want this done. I have thought about this my new move in date is dec1. That gives you 15 days to finish everything. I don't care if you have to rob a fucking bank, work 7 days a week 20 hours a day have this ready by dec1. I am an easy going guy until pissed off you will not want to deal with me I promise you .

Date: 11-16-2013 11:29

Yes sir I'll be done no bullshit

Date: 11-19-2013 15:48

How is the house coming along I want you to send pics of daily progress.



Date: 11-20-2013 14:12

Water co screwed up they will have water back on today



Date: 11-20-2013 14:54

Trash pickup is tomorrow morning Thursday and recycle is on Monday



Date: 11-20-2013 15:10

Thank you sir

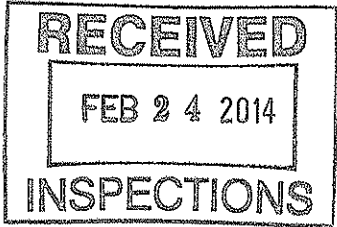
Date: 11-21-2013 14:50

Will a check be ok



Date: 11-21-2013 15:03

It's fine anything at this point. I appreciate



ciate it

Date: 11-21-2013 15:04

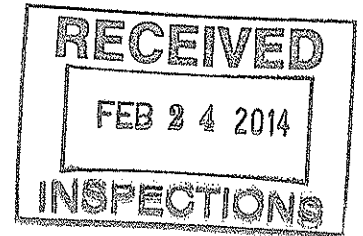
Let me know and maybe I'll swing by tonight or give to Nolan

Date: 11-23-2013 09:54

Model 444



Date: 11-24-2013 11:44



Date: 11-24-2013 11:44



Date: 11-24-2013 11:44

Home Depot



Date: 11-24-2013 11:46



Date: 11-24-2013 11:46

Same as what I liked. This is what I g
ot yesterday

Date: 11-24-2013 11:47

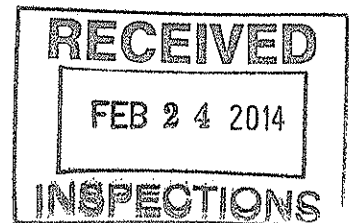
You must have good taste



Date: 11-25-2013 12:42



Date: 11-25-2013 12:50



Yeah that's all good go ahead and put on back patio



Date: 11-25-2013 12:51

Got it thanks



Date: 11-25-2013 15:33

Don't forget about termite and shower



Date: 11-25-2013 15:34

Shower door guy



Date: 11-25-2013 15:36

Termite tomorrow shower door they measured Thursday last week



Date: 11-26-2013 16:56

Grout, 11 Sahara beige on the floor tile in house 39 ivory in the shower thank you.

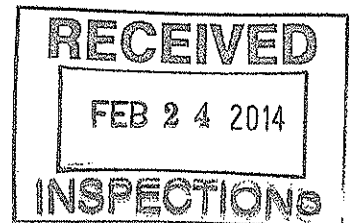


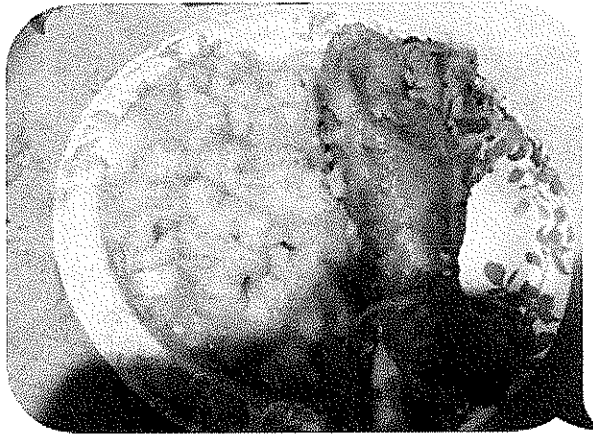
Date: 11-27-2013 16:10

Hey am I looking for the whole sink or just faucet



Date: 11-28-2013 18:39





Date: 11-28-2013 18:39

Nolans snack after porking out on dinner and dessert redicoulous he probably gained 10 lbs today. Whole turkey leg and mashed potatoes and gravy.



Date: 11-28-2013 18:41

That's his after dinner snack?



Date: 11-28-2013 18:42

Happy Thanksgiving to you and your family ray



Date: 11-28-2013 18:43

Yes this after dinner snack happy thanksgiving to you and your family

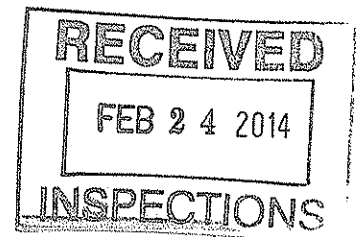


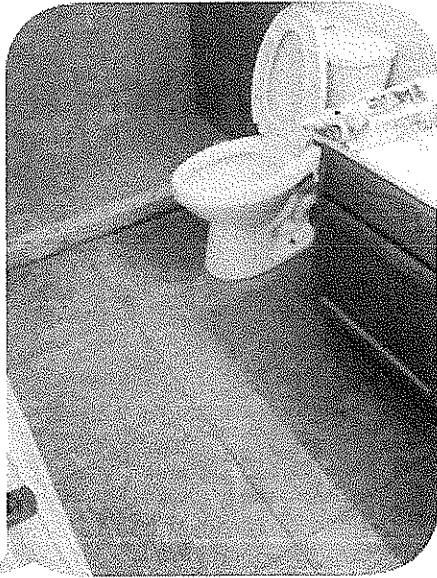
Date: 11-30-2013 18:04

I bought a garbage disposal it will be delivered out at my house on Monday



Date: 12-02-2013 19:42





Date: 12-02-2013 19:42

Floor finished, new toilet

Date: 12-02-2013 19:43

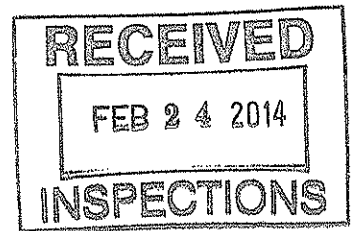


Date: 12-02-2013 19:43

Showerr done waiting for shower doo

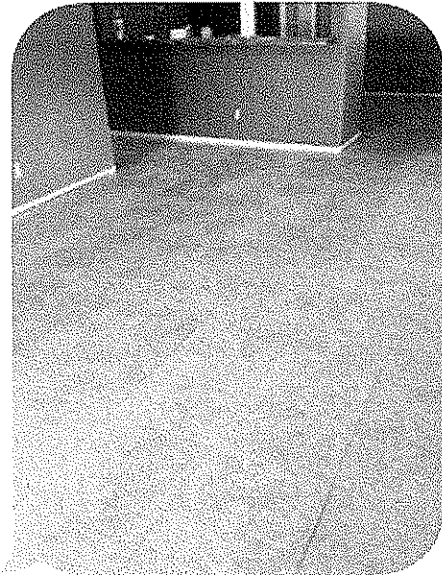
r

Date: 12-02-2013 19:44

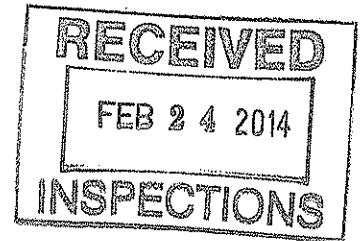




Date: 12-02-2013 19:44

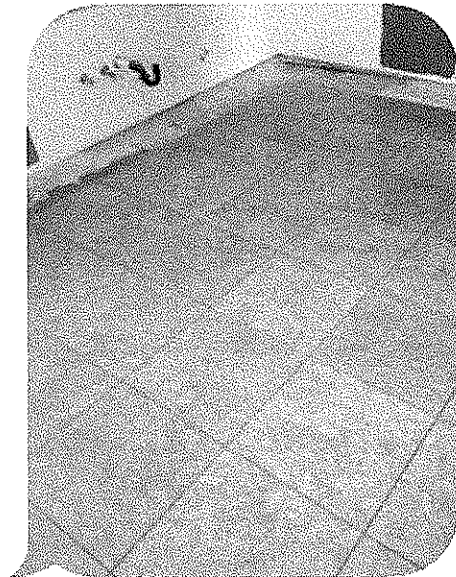


Date: 12-02-2013 19:44



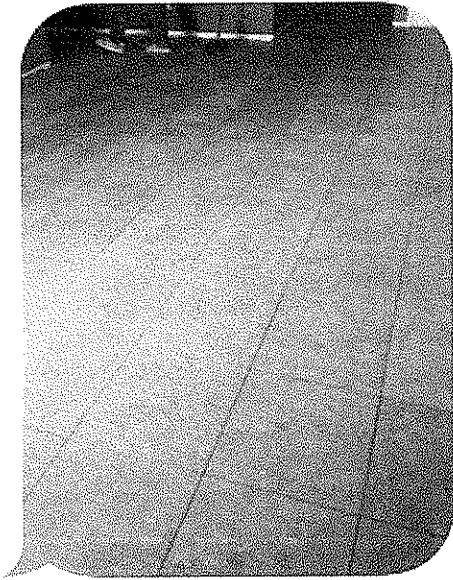


Date: 12-02-2013 19:44



Date: 12-02-2013 19:44

RECEIVED
FEB 24 2014
INSPECTIONS



Date: 12-02-2013 19:44

Floor looks good, grout looks good

Date: 12-02-2013 19:45

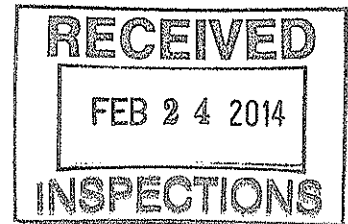


Date: 12-02-2013 19:47

Nice looks good r u still finishing on ti
me I have rented u haul and set up T
V and Internet for thurs and Friday



Date: 12-03-2013 14:36



Did that garbage disposal show up



Date: 12-03-2013 14:36

Got it yeztetday



Date: 12-03-2013 17:45

How goes it r u still on track when is c
arpet going in?



Date: 12-04-2013 14:37

Stainmaster perpetual Babylon



Date: 12-05-2013 11:24

Hey Ray, the carpet guy is William 60
2-621 - 2197. Did you save me any ta
cos?



Date: 12-05-2013 11:35

Thank you lol



Date: 12-05-2013 11:35

Thanks for everything you big baller



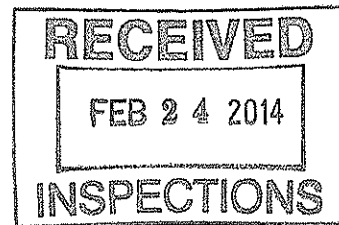
Date: 12-05-2013 12:29

We will be there in 10



Date: 12-05-2013 12:41

Just got off at miller



Date: 12-05-2013 12:55

We got it what did you pay for this

Date: 12-05-2013 12:58

1497.00



Date: 12-05-2013 13:00

Is that from amazon? 70 inch nice

Date: 12-05-2013 13:01

Yeah Black Friday deal



Date: 12-08-2013 17:04

Donnie what color r those cabinets



Date: 12-09-2013 10:32



Date: 12-09-2013 10:32

Ray give me a call

Date: 12-10-2013 08:09

Good morning ray, could you text me the exact address to the house I'm gonna have the new ones delivered straight there. Also ray could you help me out with a little cash. I paid for the new cabinets but it wiped me out until I sell the other ones. If not it's okay my wife is paid Friday. You can take it off the balance. Thanks donnie



Date: 12-10-2013 08:12

[Redacted] Buckeye, Az 85326. Yeah I will get in touch later with cash



Date: 12-10-2013 08:12

Thanks ray



Date: 12-10-2013 15:25

I have a check for u should I send with Nolan tomorrow?



Date: 12-10-2013 15:32

He's driving me home tonight I'll stop by for a Dos sequis



Date: 12-10-2013 15:41

All good

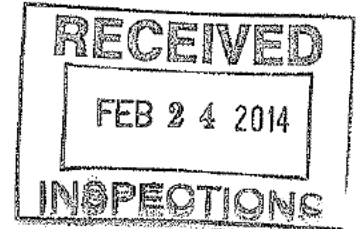


Date: 12-10-2013 15:42

Or a coke



Date: 12-11-2013 14:31



Call you in 15 minutes

1:58

Date: 12-11-2013 17:23

I checked my schedule house has to be done on Monday so I can move in on Tuesday.

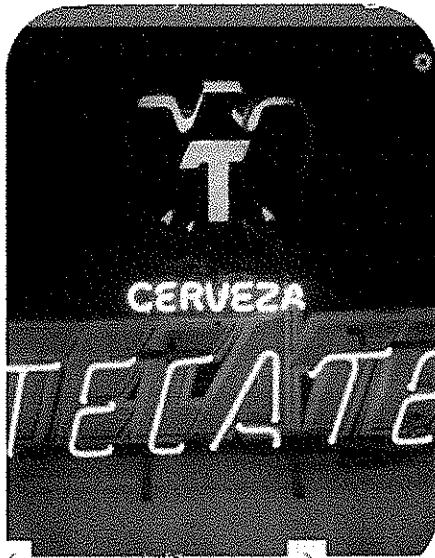


Date: 12-11-2013 17:23

Okay thanks ray

1:58

Date: 12-13-2013 19:23

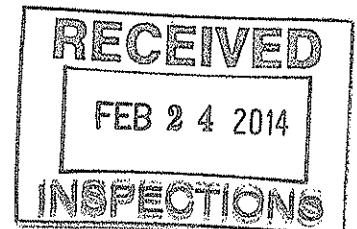


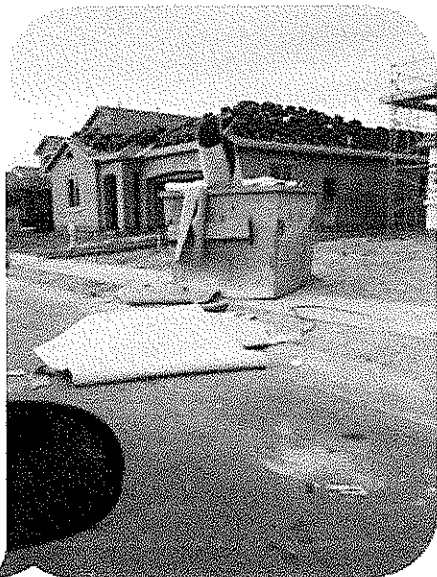
Date: 12-13-2013 19:23

She ordered you this one

1:58

Date: 12-19-2013 18:43





Date: 12-19-2013 18:43

Ray i asked Nolan to dump some garbage last week this what I found

Date: 12-19-2013 18:45

Both of u should be arrested

Date: 12-19-2013 18:47

That's employee of the month

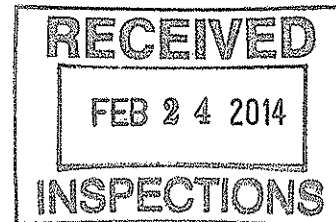
Date: 12-19-2013 18:53

You need to get rid of these workers and get people who will get the shit done one take a cruise by Home Depot in the morning u will find them

Date: 12-19-2013 18:54

Really there busting guys now if you pick them up

Date: 12-19-2013 18:59



At least it gets done my last text I will be there tomoriw to work on paint I expect to see u there I want this house done i will have some days off because of holidays do not let me down go to sleep get out there early I will wake nolan up early



Date: 12-20-2013 17:47

How did it go today I was not able to go out there had to clean up someone's work



Date: 12-23-2013 14:24

Call me



Date: 01-03-2014 15:14

Either Tuesday or Wednesday I could move



Date: 01-08-2014 08:40

Ray i had a asthma attack yesterday. I'm in the hospital at Banner estrella on Thomas. I have pneumonia. I'll call you in a little while.



Date: 01-08-2014 09:00

Ray give me call call when you can

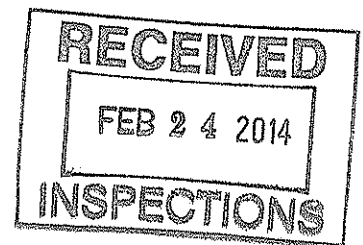


Date: 01-08-2014 16:45

Is the carpet guy coming out tomorrow if not call him and have him come tomorrow I will be out there



Date: 01-12-2014 15:32



This is Ray Big Baller I have new phone number 760-5404



Date: 01-12-2014 15:33

How come you got a new one



Date: 01-12-2014 15:34

To many calls for person who had number before



Date: 01-12-2014 15:35

Cool



Date: 01-17-2014 13:59

U have something set up yet let me know



Date: 01-17-2014 17:38

Any word yet from your guy



Date: 01-20-2014 18:26

What is Salvatore Mallabers phone number I will go out there tomorrow to meet him and see how things are going don't call me just give me his number

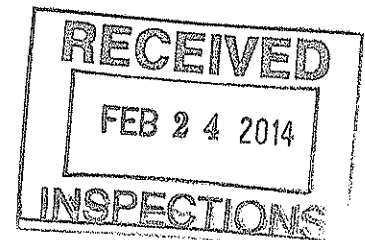


Date: 01-20-2014 18:26

I can't call you anymore



Date: 01-20-2014 18:27



Yeah



Date: 01-20-2014 18:29



Date: 01-20-2014 18:29

Call me back

Date: 01-20-2014 18:34

Ray call me please

Date: 01-21-2014 13:48

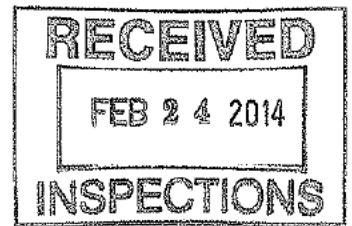
25 cu. ft. Side-by-Side Refrigerator with Full-Width Adjustable Slide-Out SpillGuard Glass Shelves



Model: ED5FYGXWS

- Energy-saving technology saves you money
- Spacious 25 cu. ft. interior lets you store more fresh and frozen food
- Built-in Sensors Inside Help Keep Conditions Cool and Your Food Fresh
- Resource Saver

Date: 01-21-2014 13:48





**4.8 cu. ft. Capacity
Electric Range with
Dual Radiant Burner**

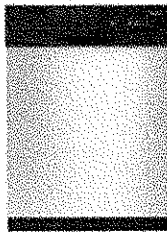
Model: WFE320M0AS

- Eco-Friendly
Ceran® Cooktop
- 9 5/8" Dual radiant
burner element
- Custom Broiler
- Clock and Timer

Date: 01-21-2014 13:48

- Custom broiler
- Clock and Timer

m 3

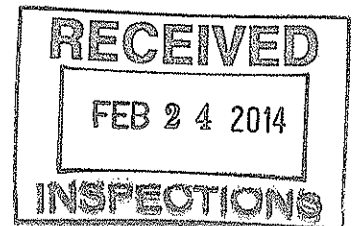


**Dishwasher with
ENERGY STAR®
qualification**

Model: WDF310PAAD

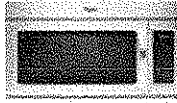
- ENERGY STAR
Qualified
- No One Has Failed
Repairs 17 Years
A Row
- Resource Efficient
Wash System
- CEE Tier 1 qualification

Date: 01-21-2014 13:48



em 4

1.7 cu. ft. Microwave Hood Combination with Hidden Vent



Model: WMH31017AG

- Hidden Vent
- 1.7 cu. ft. Capacity
- 1,000 Watts Cooking Power
- 2-Speed Fan/220 CFM

[View Full Site](#)

To see prices or purchase, please go to the full version of the site, or contact us at [\(480\) 777-7103](tel:4807777103).

Date: 01-21-2014 13:48

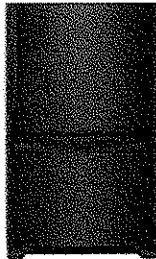
Ray these are the models hope they are cool

Date: 01-21-2014 13:55

All good thank u



Date: 01-21-2014 13:57



Whirlpool

22 cu. ft. Gold® Bottom Freezer Refrigerator with Energy-Saving Resource Saver Technology

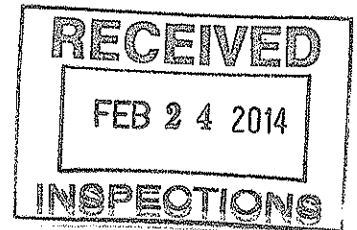
Model # GB27HDXWB

[View Full Site](#)

For pricing, please call us at [\(480\) 777-7103](tel:4807777103) or visit our store for more information.

Date: 01-21-2014 13:57

I'll get this one but in stainless



Date: 01-21-2014 13:59

Actually the original side by side I like better



Date: 01-21-2014 13:59

The side by side has water and ice maker



Date: 01-21-2014 14:00

Yeah that is better



Date: 01-21-2014 14:00

Okay got it



Date: 01-21-2014 14:57

What about washer/dryer here was the models whirlpool wtw5500xw and w ed5500xw



Date: 01-21-2014 14:58

Got it what color because those numbers are white



Date: 01-21-2014 14:58

Yeah white is fine



Date: 01-21-2014 14:59

Okay cool

